



# empowering the LINE engaging the TEAM

Creating a Playbook for Comprehensive Patient Safety

February 1-2, 2018  
Richmond, VA



# Empowering the Line, Engaging the Team

**A**s the saying goes, “there’s no ‘I’ in team.” That’s why this year’s Virginia Patient Safety Summit is focused on how and why hospitals and health systems can implement strategies that encourage all employees to be champions for quality improvement and patient safety.

In its seventh year, the Virginia Patient Safety Summit continues to provide information and best practices to enhance patient safety, reduce the risk of error, and improve effectiveness of teams in the delivery of health care. The Summit has gained a reputation for one of the best patient safety conferences in the nation, and attracts close to 600 attendees each year.

**Target Audience:** Patient safety is not specific to any one position within a hospital or facility. Each and every employee holds safety to the highest standard. For this reason, we want to encourage not only **nurses, physicians, clinical professionals, patient safety officers, risk managers, long term care professionals and hospital and health system leadership** to attend, but anyone who is committed to practicing the safest of health care practices.

**After completing this activity, participants should be better able to:**

- Explain the importance of engaging all levels of employees in order to achieve and exceed organizational quality and patient safety goals
- Diagnose and address the factors, both human and environmental, that may hinder interpersonal connection and operational excellence
- Identify individual tools and tactics to enhance multidisciplinary teamwork and collaboration in a health care setting to achieve quality measures
- Discuss the value in recognizing people as an organizations most valued asset, and acquire skills to translate ideas into processes and policies

## Registration Fees

Registration fees are per person. Fees are inclusive of conference attendance, materials, and food and beverage (breakfast, lunch, reception and breaks)

| Type   | Early Bird Rate | Regular Rate |
|--|-----------------|--------------|
| <b>Member &amp; Affiliate Rate</b><br>(for VHHA members and all VA healthcare affiliates/<br>partners) | \$299           | \$349        |
| <b>Corporate Rate</b><br>(for non-member and non-sponsoring businesses)                                | \$499           | \$549        |

Not sure where you fall? Contact us for help!

**Early Bird Deadline: *January 5, 2018***

**Registration Deadline: *January 24, 2018\****

\*Please take care to review our cancellation and refund policy [here](#).

## Hotel Information

Richmond Marriott

500 E. Broad St., Richmond, VA 23219

**Single: \$169/night—Double: \$179/night**

**To reserve: 1 (800) 228-9290 or (804) 643-3400**

**Last day to reserve: *January 5, 2018***

**[Go to Registration Page](#)**

## THURSDAY, FEBRUARY 1

7:30—9:00 AM

### REGISTRATION, BREAKFAST, EXHIBITS

Visit the exhibit hall to leave your mark on the *Knowledge Wall* with Brian Tarallo!

9:00—10:30 AM

### WELCOME AND SUMMIT KICK-OFF

Abraham Segres—VP, Quality and Safety, VHHA · Dr. Sandip Godambe, CQPSO, Children's Hospital of The King's Daughter · Karen Harris, VP, Quality, HCA StoneSprings Hospital Center

### PATIENT VOICE

Title TBD

Leilani Schweitzer, Patient Advocate

10:30—10:45 AM

### CONNECTION BREAK, EXHIBITS

10:45—11:45 AM

### KEYNOTE

What We See, What We Know, What We Do: Lessons in Improvement Science

Dr. Don Goldmann, Institute for Healthcare Improvement—Professor, Harvard Medical School

11:45—1:00 PM

### NETWORKING LUNCHES, EXHIBITS

Visit the exhibit hall to leave your mark on the *Knowledge Wall* with Brian Tarallo!

Head to the exhibit hall to enjoy lunch,  
network with peers, and visit our sponsors!

By Invitation:

PSO NETWORKING LUNCH

Room X

By Invitation:

VONEL LUNCHEON

Room X

1:00—2:30 PM

### KEYNOTE

Engaging the Frontline: Creating a Problem-Solving Culture with the Toyota Production System and the *Good Jobs Strategy*

Jamie Bonini, Vice President, Toyota Production System Support Center

Dr. Zeynep Ton, Professor, MIT School of Management—Author, "Good Jobs Strategy"

2:45—3:30 PM

### BREAKOUT SESSIONS

POSTER WINNER  
PRESENTATIONS

To Be Determined

BULLYING IN THE  
HEALTH  
PROFESSIONS

Dr. John Banja  
Emory University

ENVIRONMENT  
MATTERS!

Dr. Clareen Wiencek  
UVA, School of Nursing

UP CAMPAIGN:  
REDUCING PATIENT  
HARM

Dr. Steve Tremain  
HRET

SIMULATION ON  
MULTIDISCIPLINARY  
TEAMWORK

VCU Simulation Lab  
VCU Health

WINNING WORK  
CULTURES OF  
TOMORROW

Matt Thornhill  
Institute for Tomorrow

3:30—3:45 PM

### CONNECTION BREAK

3:45—4:30 PM

### BREAKOUT SESSIONS

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4:30—6:00 PM

### SUMMIT SUPERBOWL PARTY

Are You Ready for Some Football?

Join us following Thursday's programming for a Super Bowl celebration! In addition to all your favorite tailgate favorites, we'll have music, games, and giveaways!

# Agenda

FRIDAY, FEBRUARY 2

7:30—9:00 AM

## **BREAKFAST, EXHIBITS**

Visit the exhibit hall to leave your mark on the *Knowledge Wall* with Brian Tarallo!

9:00—10:30 AM

## **WELCOME, PSS AWARDS**

*Abraham Segres—VP, Quality and Safety, VHHA · Dr. Sandip Godambe, CQPSO, Children's Hospital of The King's Daughter · Karen Harris, VP, Quality, HCA StoneSprings Hospital Center*

## **KEYNOTE**

**Primum Non Tacere—Why Don't We Speak Up?**

*Dr. John Banja, Professor, Emory University*

10:30—10:45 AM

## **CONNECTION BREAK, EXHIBITS**

10:45—11:45 AM

## **KEYNOTE**

**Thriving vs. Surviving During Times of Change: The Science of Enhancing Professional Resiliency**

*Dr. Bryan Sexton, Director, Patient Safety Center, Duke University Health System*

11:45—12:00 PM

## **FINAL THOUGHTS AND SUMMIT CLOSING**

*Abraham Segres, VP, Quality and Safety, VHHA*

CE will be offered for this activity. Hours TBD.

## 2018 Summit Highlights

### **KNOWLEDGE WALL WITH BRIAN TARALLO**

Visit artist Brian Tarallo in the exhibit hall as he captures the ideas, light bulb moments, and takeaways of the 2018 Summit through graphic recording. Tell him your thoughts, or channel your inner artist and leave your mark!



### **LUNCHTIME SPEED NETWORKING**

Join fellow attendees, Summit exhibitors and speakers in the Exhibit Hall during lunch to connect over shared interests, debrief the morning keynotes, view posters and talk to our sponsors!



### **SUMMIT SUPERBOWL PARTY**

*Are you ready for some football?*

Don't miss our Thursday night pre-Super Bowl reception in the Exhibit Hall. We'll have games, giveaways and great food to prepare for Super Bowl LII on February 4.



[Go to Registration Page](#)