VA NICU Early Intervention Collaborative Celebration Event

An initiative funded by the Virginia Board for People with Disabilities (VBPD)

Tuesday, October 2, 2018
3:30 – 4:00pm
Betsy Cole Archer

75% of the funding for this project was provided by the Virginia Board for People with Disabilities under the federal Developmental Disabilities and Bill of Rights Act. For more information on the Board, please contact: Virginia Board for People with Disabilities, 1100 Bank Street, 7th Floor, Richmond, VA 23219, (800) 846-4464, or visit the Board’s website at www.vaboard.org
Housekeeping

• GoToMeeting allows us to have a discussion and commentary
  – Requires you to self-mute
  – Please call in using the phone line provided
  – Do not use your computer audio
  – Can use the Chat to provide written response

• Celebration event is being recorded

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Is your phone muted?
Introductions

• Warm up – Use the Chat to tell us who’s here
  – Name, organization, role

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Agenda Review

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Virginia NICU EI Collaborative Celebration!
Tuesday, October 2
3:30-4:00pm
GoToMeeting: https://global.gotomeeting.com/join/841339213
   United States: +1 (312) 757-3121
   Access Code: 841-339-213

Agenda

3:30   Welcome & Housekeeping

3:32   Project Recap & Reflections
   • What was our plan?
   • What did we accomplish?
   • How did we impact providers and patients/families?

3:42   Thank you to Our Partners

3:50   Sustainability and the Path Forward

3:55   Question, Answers, or Other Business

4:00   Adjourn
PROJECT RECAP
Project Goals

- The Virginia NICU Early Intervention Collaborative (the Collaborative)
  - Improve/expand NICU referrals and follow up
  - Enhance policies, practices & competencies
  - Provide training to providers

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Project Objectives

1. Establish Commitment and Stakeholder Partnerships
2. Perform Needs Assessment, Collect Baseline Data, and Develop Change Package
3. Launch Action Phase: Policies/Procedures and Training Programs
4. Monitor Post-Intervention Data
5. Spread Evidence Based Best Practices

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Program Overview

• 24 month program – October 2016 – September 2018

• Who are we helping?
  – Infants and young children with disabilities in VA
  – Virginia NICU staff, including nurses, social workers, etc.
  – Early Intervention agency staff who coordinate care for children and families

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Hospital Partnership

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Best Practices Identified

• Use the standardized Referral Forms
• Engage parents/families early and often
• Shift mindset of providers
• Identify a Referral Champion in every hospital
• Create a process for collecting data

• Emphasize the relationship between care providers to support the patient in transition
• Teach personnel to look for possible developmental delays or disabilities
  – Anyone can make a referral!

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Lessons Learned

Successes

• Referral Forms
• Relationship among partners
• Statewide approach enhanced learning across the Commonwealth
• Collaborative resources
• Engaged participants
• “Much needed”

Challenges

• Data collection
• Ambitious timeframe
• Sharing stories
• Getting hospital staff away from bedside for training
• Moving providers to action
• Shifting the mindset

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COLLABORATIVE IMPACT
Accomplishments

Q5 Does your NICU have a resource/brochure describing EI services that includes EI contact information to give to parents upon discharge?

Answered: 9  Skipped: 1

Yes

No

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Utilization of Resources

Q6 When making a referral to EI, what information/assessment forms are used?

Answered: 9  Skipped: 1

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- Infant & Toddler...
- Collaborative-developed Inf...
- Other (please specify)

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<tr>
<th>#</th>
<th>OTHER (PLEASE SPECIFY)</th>
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<tbody>
<tr>
<td>1</td>
<td>Social Worker makes the referral so not sure what form looks like</td>
</tr>
<tr>
<td>2</td>
<td>We use a combination of the collaborative with the addition of consent for our NICU follow up clinic to communicate with EI program</td>
</tr>
<tr>
<td>3</td>
<td>Care Manager sends information via email</td>
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Focused on Relationships

Q7 Has your relationship with hospital staff changed since participating in this project?

Answered: 10  Skipped: 0

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<tr>
<td>1</td>
<td>It has always been very positive</td>
</tr>
<tr>
<td>2</td>
<td>We have more communication with the staff regarding referral information and progress of the client once early intervention service begin.</td>
</tr>
<tr>
<td>3</td>
<td>We've always had good working relationships with WMC and UVA.</td>
</tr>
<tr>
<td>4</td>
<td>Certain hospitals are still VERY RARELY referring to us, and we don't know why.</td>
</tr>
<tr>
<td>5</td>
<td>We take every opportunity to call and establish a relationship with whomever faxed paperwork and do that quickly as it could be the end of a shift for some medical professionals.</td>
</tr>
<tr>
<td>6</td>
<td>It has gotten much better and the information received is more complete to give a clearer picture relating to the referral.</td>
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Focused on Relationships

Q4: When you receive a referral from a NICU, do you receive the assessments and other information you need?

Answered: 10   Skipped: 0

Yes

No

N=10

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Success Stories!

- This program has helped our Developmental Committee partner with our OT/PT along with the physician team to ensure babies are screened before DC for EI services by completing the EI Referral form for every baby. Nurses have even started this process by engaging in conversation with the families prior to DC.

- Improving communication with surrounding EI centers, has assisted in better care for our at risk NICU grads

- Getting the SW to refer earlier rather than later so EI has time to plan

- We renamed our annual developmental conference to our Neuroprotective conference to focus on streamlining this language for staff

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The Power of Stories...

EVERYONE HAS A STORY

“Stories are about 22 times more memorable than facts alone"
Jerome Bruner. "Actual Minds, Possible Worlds"

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Thank you to Our Partners

Catherine Hancock
MS, RN, PMHCNS, BC
Early Intervention Administrator
Dept. of Behavioral Health and Developmental Services

Kelly Walsh-Hill, PT
NICU Physical Therapist & Early Intervention Service Provider
Collaborative Consultant

New Path
The Support Network for Families in Early Intervention

Virginia Board for People with Disabilities

Catherine Hancock MS, RN, PMHCNS, BC
Early Intervention Administrator
Dept. of Behavioral Health and Developmental Services

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SUSTAINABILITY
Sustaining the Gains

Spread

• You are our ambassadors!
• Hospital CEO Memo
• Quarterly Center Newsletter
• ListServ Communications & Website
• Virginia Neonatal Perinatal Collaborative (VNPC)
  – Joan Williamson
  jwilliamson@vhha.com

Sustainability

• Relationships among providers in different settings
  – NICU staff
  – Infant & Toddler Connection
• Continue encouraging one-on-one community meetings among providers
• ListServ and website will remain active
• Data collection

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Final Reminders

• Complete the project assessment survey
  – Hospitals:  
    https://www.surveymonkey.com/r/5LTZ278
  – EI Providers:  
    https://www.surveymonkey.com/r/SQNT9L3

• Submit hospital data to Betsy
Complete the Survey Monkey Project Closeout Survey!

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