

Presents the:

Virginia Hospital and Healthcare Leaders Summit



MESSAGE

Although home means different things to people, it conveys a universal idea about one's point of origin. A familiar place commonly associated with a sense of belonging and support.

One place hospitals and health systems in the Commonwealth can consistently rely on for assistance is the Virginia Hospital & Healthcare Association. That has been the case for nearly a century, a time in which VHHA has served as a support system to members through an array of emerging challenges, new issues, opportunities, and evolving times.

The notion of reliable support is reflected in the theme of the 2024 Virginia Hospital and Healthcare Leaders Summit: "Come Home to Healthcare." These annual gatherings present a forum for revival, renewal, and reconnecting with colleagues who share a passion for service, healing, and the community-focused mission that inspired so many of us to pursue careers in healthcare. For this conference, we are also "coming home" to The Homestead, which has been the site of many of our past events.

It is reassuring to know that even though different hospitals and health systems serve distinct Virginia communities and patient populations with unique characteristics and geography, there is a shared bond linking us together.

When unforeseen circumstances inevitably arise, teams at Virginia hospitals can connect with their counterparts in other systems to share knowledge and learn from each other. And just as hospitals are available 24/7/365 to serve patients and families, VHHA is there for hospital members at a moment's notice to provide needed support when called upon to be available as a safe port whenever necessary.

We hope you find this Summit rewarding and informative and that it serves as a reminder that our strength is in our collaboration and our shared willingness to be there for each other when any of us needs a place to call home.



Michael Elliott VHHA Board Chair COO, VCU Health



Sean Connaughton President & CEO VHHA



Kelly Cannon CEO VHHA Foundation



SUMMIT AGENDA

Wednesday, November 6

VHHA Board of Directors Buffet Lunch
(Board members only)

11:30 a.m. – 12:30 p.m.
Mount Vernon Room

VHHA Board of Directors Meeting 12:30 – 4:00 p.m. (Board members only) Stratford Room

Conference Registration, Exhibit Hall open 2:00 – 6:30 p.m.

Grand Ballroom Foyer

Welcome Reception, sponsored by RCM&D 5:00 – 6:30 p.m.
(All conference attendees and guests) Grand Ballroom Foyer

VHHA Board of Directors Dinner 6:45 p.m. (by invitation only) Old Course Pavilion

Thursday, November 7

Conference Registration, Exhibit Hall open 7:15 a.m.

Grand Ballroom Foyer

HosPAC Breakfast with The Honrable Harold Ford Jr. 7:00 – 7:45 a.m.
(by invitation only) Mount Vernon/Stratford Rooms

Buffet Breakfast, sponsored by Truist 7:15 – 9:45 a.m.

Grand Ballroom East

Conference Welcome & Keynote Speaker Introduction 8:00 – 8:15 a.m.

Michael Elliott, Chair, VHHA Board of Directors Grand Ballroom West



SUMMIT AGENDA

Keynote Speaker: The Honorable Harold Ford Jr. "The Road Ahead: How the Next Administration and Congress Can Achieve Progress for America"

8:15 – 9:15 a.m. Grand Ballroom West

Breakfast Break

9:15 – 9:45 a.m. Grand Ballroom Foyer

Sponsor Recognition, Workplace Violence Introduction Michael Elliott, Chair, VHHA Board of Directors

9:45 – 10:00 a.m. Grand Ballroom West

Featured Presentation: "Creating and Sustaining a Safe Healthcare Environment: Strategies for Healthcare Leaders"

10:00 – 11:30 a.m. Grand Ballroom West

Keynote Speaker: Todd Miller, SSM Health

Transition Break

11:30 a.m. – 12:00 p.m.

VHHA Outstanding Service Awards Luncheon, sponsored by Unite Us

12:00 – 1:30 p.m. Grand Ballroom East

Breakout Sessions

2:00 - 4:00 p.m.

 Quadruple Aim Quality: The Intersection of Patient and Provider Experience Mount Vernon/Stratford Rooms

Your Role in Effective Healthcare Cybersecurity

Grand Ballroom West

Honoring Health Care Leaders Reception, sponsored by VHHA Solutions

5:30 – 7:00 p.m. Crystal Ballroom and Empire Room

Downtime with HosPAC

9:00 p.m. DownTime Arcade



SUMMIT AGENDA

Friday, November 8

Chief Medical Officers and Chief Nursing Officers 7:15 – 8:15 a.m.

Breakfast (by invitation only)

Mount Vernon/Stratford

Rooms

Buffet Breakfast, sponsored by WittKieffer 7:30 – 9:30 a.m.

Grand Ballroom East

Exhibit Hall open 7:30 – 9:30 a.m.

Grand Ballroom Foyer

Welcome Back: Michael Elliott, VHHA Board of Directors 8:30 – 8:45 a.m.

Grand Ballroom West

ACHE Awards Presentation: Joanne Inman, 8:45-9:15 a.m.

American College of Healthcare Executives Grand Ballroom West

Regent for Virginia-Central

Keynote Speaker: Ryan Campbell 9:15 – 10:15 a.m.

"What's Your Pink Cadillac? The Unconventional Grand Ballroom West

Road to Becoming #TurbulenceTough"

Closing Remarks: Michael Elliott 10:15 -10:45 a.m.

Grand Ballroom West

Ryan Campbell Book Signing 10:15 -10:45 a.m.

Grand Ballroom Foyer

Conference Adjourns 10:45 a.m.



FEATURED SPEAKER

The Honorable Harold Ford Jr. Former U.S. Representative Co-Host, FOX News "The Five"

Former U.S. Representative Harold Ford Jr. is co-host of FOX News Channel's *The Five* and regularly appears on *Special Report with Bret Baier*. Ford is known for his centrist views and willingness to see both sides of a highly-charged political debate.

Ford served in Congress from 1997-2007 at a time when bipartisanship was more common and acceptable. He still believes that the



country's best days are in front of us, but he believes that our government and public institutions must begin to tackle the looming challenges - including our nation's debt, southern border, and national defense - with a new vigor and seriousness that has eluded today's political leaders.

Scan the QR Code to View Other Summit Speakers





FEATURED SPEAKER

Ryan Campbell Mental Health and Resilience Speaker

Ryan Campbell is one of the world's leading mental health and resilience keynote speakers. His gripping story of adventure and adversity leaves audiences in laughter, tears, and inspired into action. As a teenager, Ryan became the youngest solo pilot to fly around the world and was named one of Australia's 50 great explorers. But everything changed after a tragic plane crash that left him with a paraplegic diagnosis, told he would never walk again.



Over the next several years, Ryan's incredible recovery back to walking and flying again defied the odds. While he ticked the boxes that defined success, his mental health had never been worse. Like many in today's world, Ryan was struggling with burnout, anxiety, and depression. His missing puzzle piece wasn't found in a massive global expedition or miraculous recovery. Ryan's greatest lesson was parked right in his driveway.

Today, Ryan speaks to organizations around the world about the life-changing power of prioritizing joy. Through the story of his Elvis-inspired 1960 pink Cadillac, he shares accessible and attainable frameworks that will immediately improve mental health, fuel performance, and transform culture. Through harnessing the power of joy, Ryan helps audiences shift their thinking so that they can step back in order to show up better. All by asking one simple question...

What's Your Pink Cadillac?





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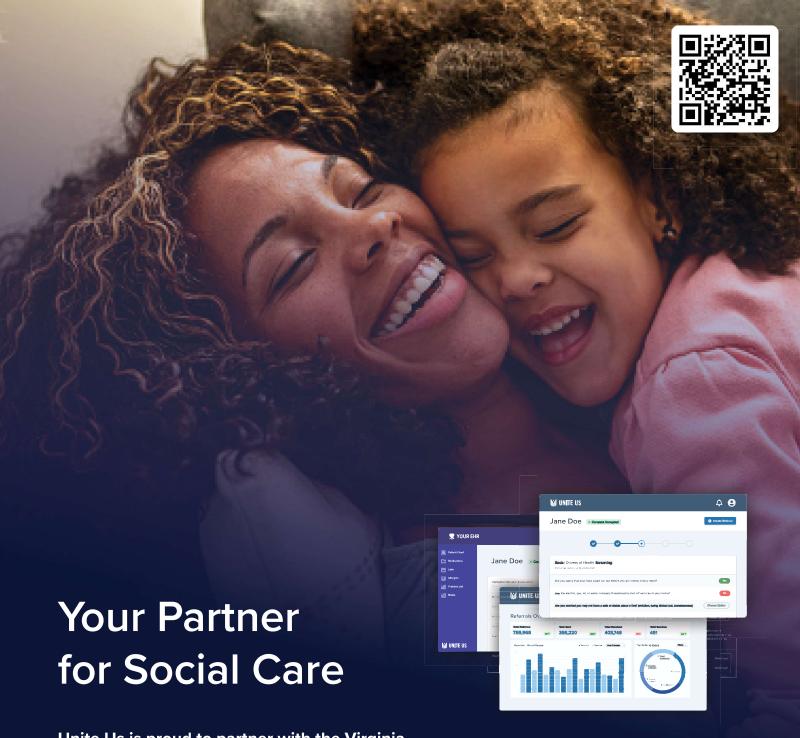
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Unite Us is proud to partner with the Virginia Hospital and Healthcare Association.

Unite Virginia is a statewide network funded by the Virginia Department of Health (VDH) that includes government agencies, health plans, healthcare providers, and community-based organizations (CBOs). Using Unite Us' shared technology platform, these stakeholders securely communicate, collaborate, and coordinate care to serve more than **54.000 clients** to date across the state and foster healthier communities.



We're stuck on helping our communities stay healthy.

Dominion Energy supports health outreach programs that educate communities about wellness.

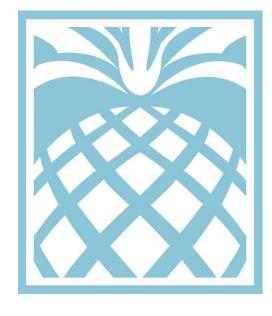


At Dominion Energy, it's our job to provide reliable energy that helps our customers stay safe, happy and healthy. But we're not content to leave it there. As committed members of the communities we serve, we also play an active role in supporting programs that

promote healthy habits, teach disease prevention and lead to better, more productive lives. To learn more about how we're putting our energy to work keeping our communities fit and healthy, visit: **DominionEnergy.com/Foundation**.







The Pavilion

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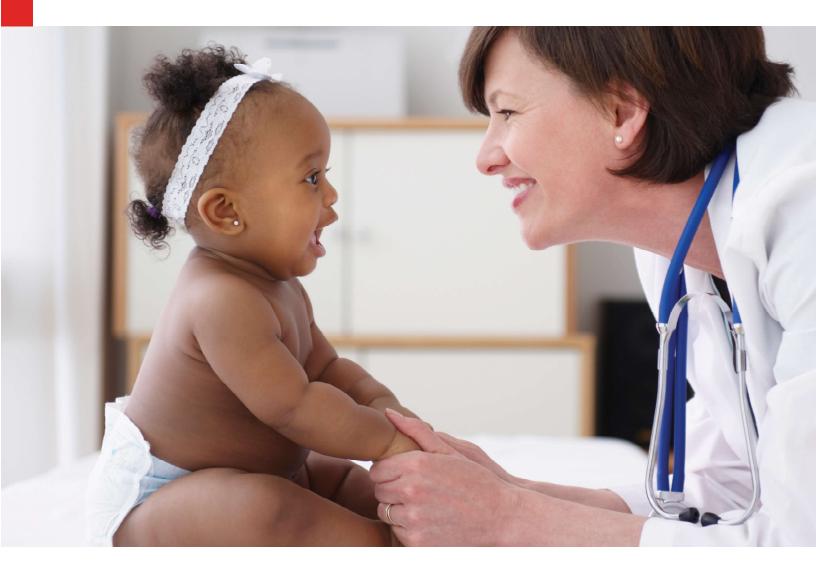
Hospital Medicine

Revenue Cycle Management





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- Medical Professional Liability Insurance
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- And more



Behavioral Health Utilization Review

Prioritizes and tracks UR activities

- Seamless EMR integration through industry-standard FHIR or HL7
- · Consolidates all utilization review events into one screen
- Provides a UR-specific schedule for all reviews

Manages critical deadlines

- · Monitors time sensitive assessments and documentation deadlines
- · Maintains medical necessity strength status
- · Records Utilization Review activity in chronological order

Confirms on-time document completion

- · Alerts users to pending deadlines, overdue documents, and missing data
- · Continuously audits charts to ensure on-time documentation
- Notifies clinicians when additional documentation is required

Prepares for UR calls

- · Identifies and scores evidence to prove medical necessity strength
- · Continuously updates score as diagnosis-specific data is received
- · Evaluates relevant chart entries for completeness and strength
- · Summarizes EMR documents on one screen

Monitors performance for process improvement

- · Tracks denial details to maximize revenue
- 20 KPI reports provide management insight to identify process improvement opportunities
- · Report Categories: UR Performance, Quality, Clinical Performance

Contact
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ARGO



Thank you for hosting an exceptional conference and for your continued dedication to advancing healthcare in Virginia. We are honored to support the vital work you do in shaping the future of our healthcare community.



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We're honored to sponsor the 2024 VHHA Leaders Summit.

Caring for the community starts with providing support for the people who live in it. So we're proud to work with the VHHA Leaders Summit. Together, we can inspire and build better lives and communities.





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SAVE THE DATE

Upcoming VHHA-VHHA Foundation Events:

- Virginia Patient Safety Summit: Feb. 27, 2025
- Virginia Emergency Preparedness Summit: April 16, 2025
- Virginia Workforce Development Summit: May 13, 2025
- Virginia Behavioral Health Summit: Sept. 25, 2025



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Learn more at vccrn.org



