

ADULT Criteria for Medical Assessment Prior to Admission to a Psychiatric Hospital, Inpatient Psychiatric or Crisis Stabilization Unit

- **General Assumptions for Recommendations**
- **Standardized Exclusion Criteria for Adult Admission to Psychiatric Hospitals and Crisis Stabilization Units**
- **Medical Assessment and Screening Guidelines for Adult Admissions**

General Assumptions

- The following guidelines are meant to supplement the Medical Screening & Medical Assessment Guidance Materials issued by the Department of Behavioral Health and Developmental Services (DBHDS) on April 1, 2014. This document does not supersede any Virginia or federal law.
- An individual who is actively violent may not be appropriate for admission to a Crisis Stabilization Unit (CSU).
- Provider-to-Provider communication is requested to ensure continuity of care and required to resolve disagreements in patient care or when there is question about the medical stability of the patient. This is pursuant to Virginia Code §32.1-127. Item 20. <https://law.lis.virginia.gov/vacode/32.1-127/>.
- The Community Services Board (CSB) or Behavioral Health (BH) clinicians are usually facilitators for the placement of patients.
- To expedite processing, the behavioral health institution will initiate a preliminary review to identify exclusionary criteria *before* all lab results are finalized. This enables earlier communication of denials related to capacity or capability.
- Individuals *without* acute exacerbation of co-morbid medical conditions can seek medical assessment through an emergency or non-emergency department setting. When these patients present on their own to the emergency department, appropriate examination and laboratory work will be offered. Wherever medical assessment occurs, these guidelines will apply. A more complex medical assessment may be clinically warranted for individuals with exacerbation of medical conditions or for whom there is concern that an underlying medical condition might be the cause of the behavioral, cognitive, or emotional presentation.
- Patients presenting with a primary medical need should be stabilized prior to referral for psychiatric treatment and considered for a medical temporary detention order (TDO) pursuant to Virginia Code §37.2-1104 (<https://law.lis.virginia.gov/vacode/title37.2/chapter11/section37.2-1104/>). Pursuant to Virginia Code §37.2-810 (<https://law.lis.virginia.gov/vacode/title37.2/chapter8/section37.2-810/>), when a patient is transported by law-enforcement or alternative transporter to a medical facility for medical evaluation or treatment, such medical evaluation or treatment shall be conducted immediately in accordance with state and federal law.

- Patients who are determined to need an acute level of medical care will be admitted medically and emergency departments will request a medical temporary detention order when this is appropriate.
- All receiving providers will evaluate medically stabilized patients for admission and pursuant to Virginia Code Subsection B 20 of §32.1-127 (<https://law.lis.virginia.gov/vacode/title32.1/chapter5/section32.1-127/>), each hospital shall establish protocols authorizing provider-to-provider communication when there is a refusal to admit a medically stable patient and develop protocols that require verbal communication between the on-call receiving provider and a clinical toxicologist or other person who is a Certified Specialist in Poison Information, if requested by the referring provider, when there is a question about the medical stability or appropriateness of an admission due to a toxicology screening.
- Those under the age of 18 are referred to facilities serving children & adolescents. The exception is emancipated minors which a court may declare in the following circumstances: (i) the minor has entered into a valid marriage, whether or not that marriage has been terminated by dissolution; or (ii) the minor is on active duty with any of the armed forces of the United States of America; or (iii) the minor willingly lives separate and apart from his or her parents or guardians, with the consent or acquiescence of the parents or guardians, and that the minor is or is capable of supporting himself or herself and competently managing his or her own financial affairs; or (iv) the minor desires to enter into a valid marriage and the requirements of Virginia Code §16.1-331 (<https://law.lis.virginia.gov/vacode/title16.1/chapter11/section16.1-331/>) are met.

Dispute Resolution Protocol

- Stage 1: When a receiving facility requests additional testing OR delays accepting a patient based on tests, the providers should attempt to resolve the matter amicably. The following workflow is suggested:
 1. The CSB or sending BH clinician facilitating the transfer at the sending facility, gets the contact information for the receiving provider and passes that information to the sending ED provider to allow the provider-to-provider conversation. The potential receiving facility is required to give the name and contact information for the psychiatrist or other provider when asked as per Virginia Code §32.1-127. Item 20. <https://law.lis.virginia.gov/vacode/32.1-127/>. If the ED provider agrees to ordering the additional testing, the “doc to doc” can be paused.
 2. If there is disagreement by the ED provider, the ED provider contacts the receiving BH Provider and together they come up with a plan. Once a plan has been agreed upon, the ED provider communicates the plan to the CSB or BH clinician.
 3. If there continues to be disagreement, continue to follow the Guidelines Dispute Resolution Protocol (Stage 2).

NOTE: If a PA or NP at a sending ED is the one primarily managing the patient in the ED or a PA or NP at a receiving facility is the one primarily reviewing medical evaluations for acceptance, they may be substituted in place of physician or doctor. If requested, either the sending or accepting facility can ask to speak with the physician on-call.

- Stage 2: If such resolution cannot be reached between the providers, the referring provider may request that the dispute be escalated to the Medical Director (or designee) of the referring facility to initiate a discussion with the Medical Director (or designee) of the receiving facility for resolution.

- Stage 3: If the matter remains unresolved or the Medical Director is unavailable, the Medical Director (or designee) at the referring facility may request that the dispute be brought to the Chief Medical Officer (or equivalent) of the receiving facility for resolution. This discussion should be facilitated by either the referring facility's Medical Director (or designee) or the Chief Medical Officer (or equivalent).

Note: When DBHDS facilities are involved in a dispute, the chain of command should be followed with escalation after the CMO to the State Hospital Facility Director, and if not successful, escalation to the DBHDS Chief Clinical Officer and/or DBHDS Commissioner is appropriate.

Protocol Review and Monitoring Committee (PRMC)

A Protocol Review and Monitoring Committee (PRMC) will be established to monitor providers' adherence to the medical assessment guidelines and ensure unified implementation. As needed, the PRMC will also review cases that were escalated to determine what steps can be taken to improve resolution earlier in the process and cases in which a significant medical condition was not identified or stabilized.

- The PRMC membership will consist of one representative from each of the following organizations; Department of Behavioral Health & Developmental Services, Psychiatric Society of Virginia, Virginia Association of Community Services Boards, Virginia College of Emergency Physicians, and Virginia Hospital & Healthcare Association. Each organization shall designate an alternate to attend meetings as necessary. Meetings will be held as necessary, but no fewer than twice a year. Members will serve for two years and may be reappointed for additional terms. In cases where specific facilities are being discussed, representatives from the facilities will be invited to attend the meeting.
- These guidelines are intended to provide consistency in evaluation of persons with mental illnesses and suspected comorbid medical conditions by emergency department providers and for referrals to all psychiatric hospitals, inpatient psychiatric units and CSUs in Virginia. The ultimate decision for admission is that of the receiving provider.

EXCLUSION CRITERIA: Adult Admission to Psychiatric Hospitals and Crisis Stabilization Units

Criteria for Exclusion	
1	Burns (severe) requiring acute care; if the burn could be cared for at home, it is not an exclusion.
2	Acute Delirium.
3	Dementia as primary diagnosis; in the absence of clinically significant psychiatric symptoms. <i>Psychiatric Hospital Units & Crisis Stabilization Units (CSU) are not equipped to treat individuals with dementia as primary diagnosis. These individuals are also at risk of victimization.</i>
4	Acute Head Trauma/Traumatic Brain Injury in absence of a mental illness.
5	Unstable fractures, open or closed and joint dislocations, acute, until reduced.
6	Unstable seizure disorders.
7	Bowel Obstruction, requiring active treatment or medical observation.
8	Acute Respiratory Distress.
9	Acute drug intoxication, withdrawal or, high risk for complicated withdrawal, including history of delirium tremens.
10	Active GI bleed and/or active bleeding from other unknown sites.
11	Active TB; other infectious disease requiring isolation and/or treatment by IV antibiotics to be discussed by providers based on facility's ability to provide.
12	Draining wound, open, requiring daily complex wound care.
13	Intravenous fluids or IV antibiotics. <i>Psychiatric Hospitals & CSUs are not a safe environment for managing intravenous fluids or IV antibiotics.</i>
14	Vent and Trach patients excluded; other oxygen dependent patients based on facility's ability to provide care (e.g. BiPAP, CPAP at night, Oxygen Concentrator).
15	Tubes or drains, chest or abdominal, including ostomies (unless the individual provides their own ostomy care).
16	Hemodialysis patients excluded. Peritoneal dialysis patients based on facility's ability to safely manage patient.
17	Individuals requiring hospice or end of life care.
18	<i>For Crisis Stabilization Units only:</i> Durable medical equipment that is not able to be secured by CSU.

MEDICAL EVALUATION GUIDELINES: Adult Admission to All Psychiatric Hospitals and Units & Crisis Stabilization Units

**Requests for further testing without an agreement of medical necessity will require Provider-to-Provider communication.*

Guideline for Evaluation

1	<p><i>ALL adult patients presenting at the emergency department for medical assessment prior to admission to a psychiatric service or crisis stabilization unit will receive an appropriate medical screening exam including a problem focused history, neurological, and physical exam, as well as the following: Healthy patients <65 years:</i></p> <ol style="list-style-type: none"> <i>a. Alcohol level (serum or breath)</i> <i>b. UDS</i> <i>c. Urine pregnancy test for females of child bearing age</i> <p><i>Patients >=65 years:</i></p> <ol style="list-style-type: none"> <i>a. Alcohol level (serum or breath)</i> <i>b. UDS</i> <i>c. CBC <u>without differential</u></i> <i>d. CMP</i> <i>e. UA</i> <p>Notes:</p> <ul style="list-style-type: none"> • Patients taking medications and symptomatic for toxicity should have levels drawn and checked in the emergency department. This includes: Dilantin, Lithium, Depakote, and Tegretol. Patients with a possible overdose of Acetaminophen or Salicylate should have those levels checked. • Patients with other medical issues should have focused workup done such as a glucometer blood glucose level or CMP in the setting of known diabetes. • Patients who are anuric (e.g. dialysis dependent and unable to produce urine) will not have a drug screen performed. • Patients who have capacity to make informed decisions and do not consent to collection of a urine or blood specimen will not be forced, including under an emergency custody order (ECO). The provider or screener in the emergency department should relay this information to the facility considering admission. • Patients with new onset of severe psychiatric symptoms (e.g. psychosis) should be considered for a more extensive workup including brain imaging.
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2	<p><i>Vital Signs:</i></p> <ul style="list-style-type: none"> a. <i>Provider-to-Provider communication is necessary for: sustained heart rate <50 or >120 and sustained Systolic Blood Pressure <90 or >180.</i> b. <i>Heart Rate >120 requires EKG.</i> c. <i>Stable chronic HTN does not need to be WNL.</i> d. <i>Temp >101 requires explanation.</i>
3	<p><i>Psychiatric Disorders of thought, cognition and/or mood, especially in the context of a mental status change:</i></p> <ul style="list-style-type: none"> a. <i>Rule out delirium;</i> b. <i>Basic neurological examination;</i> c. <i>Explain any abnormalities.</i>
4	<p><i>Alcohol Abuse, Dependency or Intoxication:</i></p> <ul style="list-style-type: none"> a. <i>A CIWA Score of 8 or lower is required. If CIWA score is higher than 8, utilize the CIWA protocol.</i> b. <i>BAL < 0.25 and clinically sober, as assessed by the clinical team at the bedside.</i>
5	<p><i>Pregnancy:</i></p> <p><i>Provider discussion of current physical status of mother and fetus. Locales with OB consultation availability will accept. High risk pregnancies evaluated on a case by case basis.</i></p>
6	<p><i>Diabetes Mellitus:</i></p> <ul style="list-style-type: none"> a. <i>Blood sugar less than 250, no additional work up unless other associated conditions or issues require other labs.</i> b. <i>Initial blood sugar above 250 mg/dl and below 60 mg/dl, blood sugar stabilized consistently below 250 mg/dl and above 60 mg/dl for a 2-hour period before approval and within one hour of transfer. Any requests outside this standard should be handled via provider-to-provider communication.</i> c. <i>Provider-to-provider communication is necessary for patients with insulin pumps or a similar medication delivery method.</i>
7	<p><i>MRSA in the absence of complex wound care, notification to accepting facility and provider-to-provider communication is necessary.</i></p>
8	<p><i>Mechanical assistance or wheelchair:</i></p> <p><i>Patients able to move or transfer independently with mechanical assistance or wheelchair will be accepted – follow ADA Guidelines.</i></p>