VHHA Quality and Patient Safety Dashboard

Executive Summary

Of **24** measures tracked, Virginia has made progress in **13** , remained neutral in **3** , and declined in **8** . There are **5** measures flagged where Virginia is performing worse than the national average | **Last Updated: September 25, 2026**

Healthcare-Associated Infections (HAI)

CLABSI | HAI 1	CAUTI | HAI 2	SSI Colon | HAI 3	SSI TAH | HAI 4 ⚑	MRSA | HAI 5	SEP 1
0.50 ▼	0.37 ▼	0.75 ▲	1.06 ▼	0.58 ▼	0.65 ▲
Virginia Rank 16 of 51	Virginia Rank 07 of 51	Virginia Rank 14 of 51	Virginia Rank 25 of 51	Virginia Rank 20 of 51	Virginia Rank 13 of 51
National SIR 0.57	National SIR 0.47	National SIR 0.83	National SIR 1.05 ⚑	National SIR 0.68	National Avg. 0.62

Readmissions

AMI	CABG	COPD	HF	Hip/Knee ⚑	PN
0.14 ▲	0.11 ▲	0.20 ▲	0.21 ▲	0.06 ▲	0.17 ▲
Virginia Rank 18 of 51	Virginia Rank 28 of 51	Virginia Rank 18 of 51	Virginia Rank 19 of 51	Virginia Rank 30 of 51	Virginia Rank 32 of 51
National Avg. 0.14	National Avg. 0.11	National Avg. 0.20	National Avg. 0.21	National Avg. 0.06 ⚑	National Avg. 0.17

Mortality

AMI	CABG	COPD ⚑	HF	PN
0.12 ▼	0.02 ▼	0.09 ▼	0.11 ▼	0.15 ▼
Virginia Rank 19 of 51	Virginia Rank 12 of 51	Virginia Rank 26 of 51	Virginia Rank 21 of 51	Virginia Rank 25 of 51
National Avg. 0.12	National Avg. 0.02	National Avg. 0.09 ⚑	National Avg. 0.11	National Avg. 0.15

Safety and Patient Experience

Patient Safety PSI90	Employee Safety TCIR ⚑	HCAHPS Overall Rating	HCAHPS Nurse Comm.	HCAHPS Doctor Comm.
0.97 ▲	5.80 ▼	1.44 ●	1.62 ●	1.60 ●
Virginia Rank 14 of 51	Virginia Rank N/A	Virginia Rank 26 of 51	Virginia Rank 18 of 51	Virginia Rank 26 of 51
National Avg. 1.00	National Avg. 5.20 ⚑	National Avg. 1.44	National Avg. 1.60	National Avg. 1.60

External Hospital Ratings

Leapfrog Safety Grades ▲

	A	B	C	D	F	Total
April 2025	31	23	14	0	0	68
September 2025	38	20	11	2	0	71

CMS Star Rating Count ▲

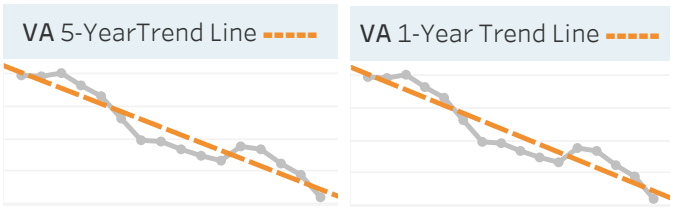
	★☆☆☆☆	★★☆☆☆	★★★☆☆	★★★★☆	★★★★★	Total
2025	1	6	32	28	7	74
2026		6	24	34	12	76

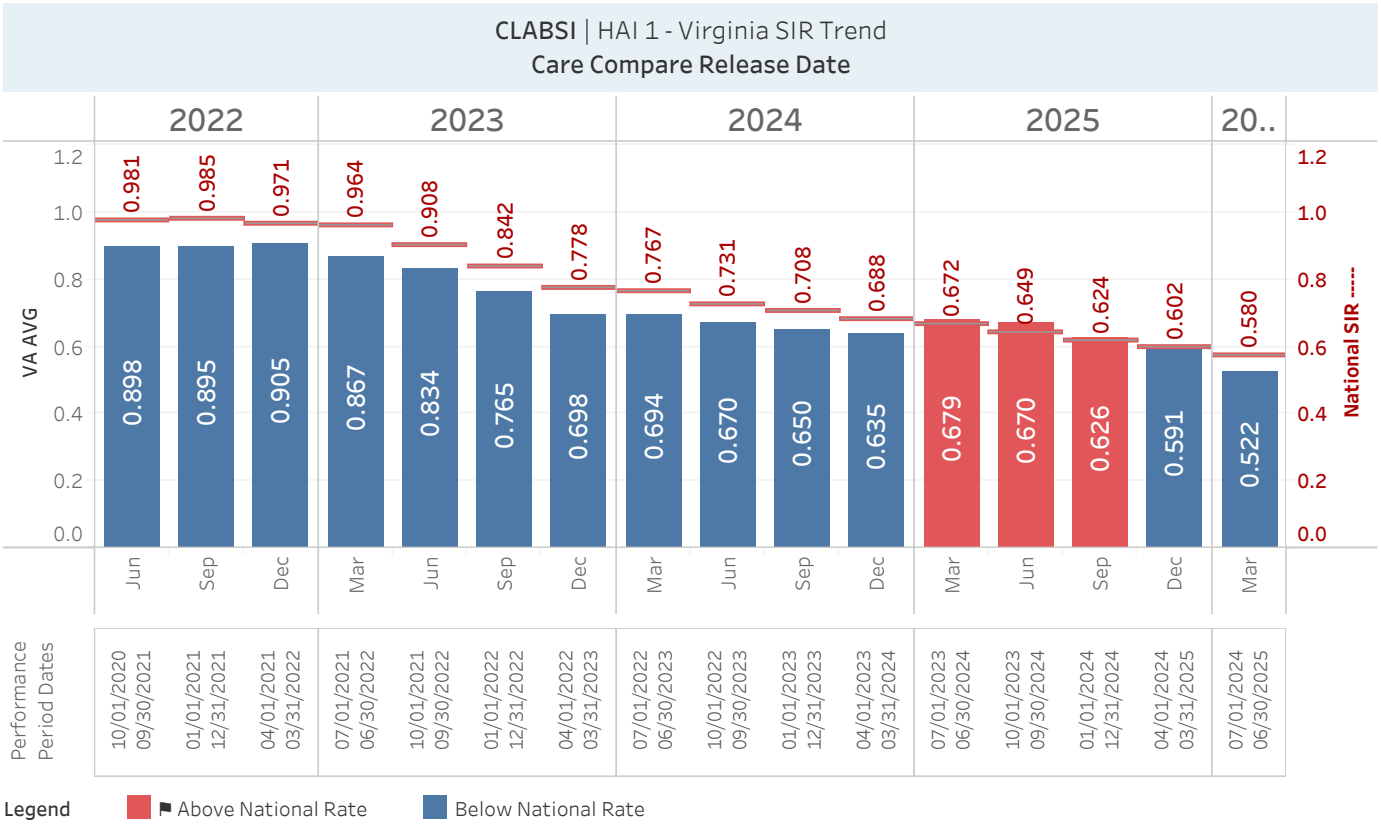
Data Sources: Aggregate Hospital data from DataGen, Leapfrog Survey, and CMS |Timeframes vary by data source and data release schedules. For additional details, refer to the detailed report | ▼▲ indicate the change in rate (not ranking) from the previously recorded value | ⚑ indicates a measure is performing unfavorably when compared to the national average | ● indicates no change from the previous recorded value | Data subject to change | Produced by VHHA Analytics

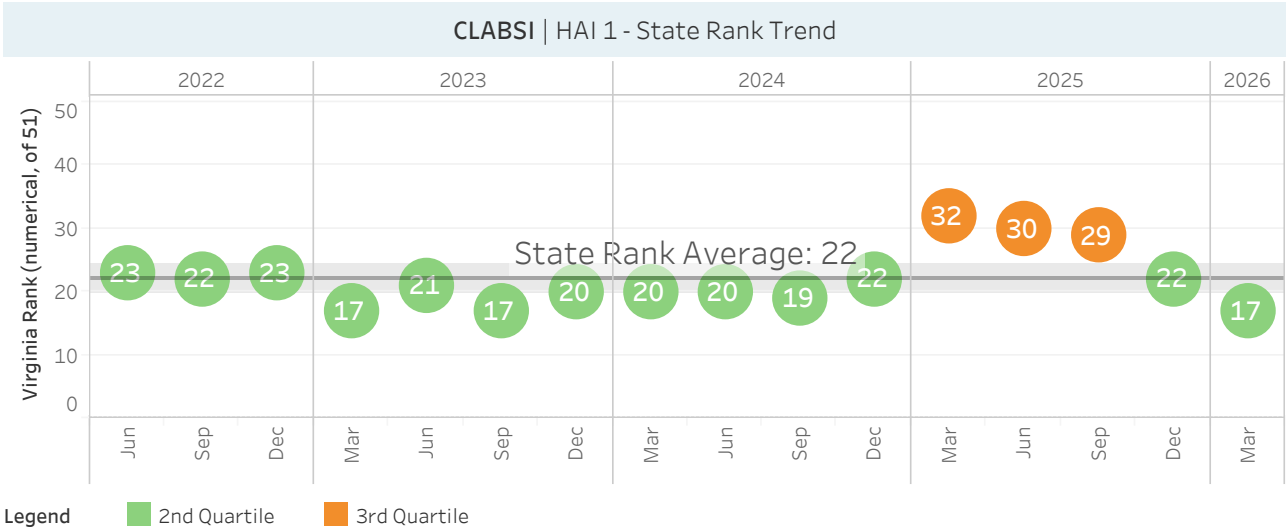
VHHA Quality and Patient Safety Dashboard

Measure Detail

HAI 1: Central Line-Associated Bloodstream Infections CLABSI





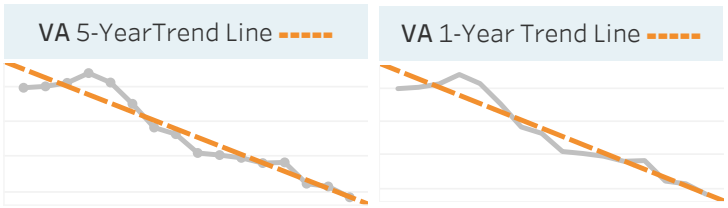


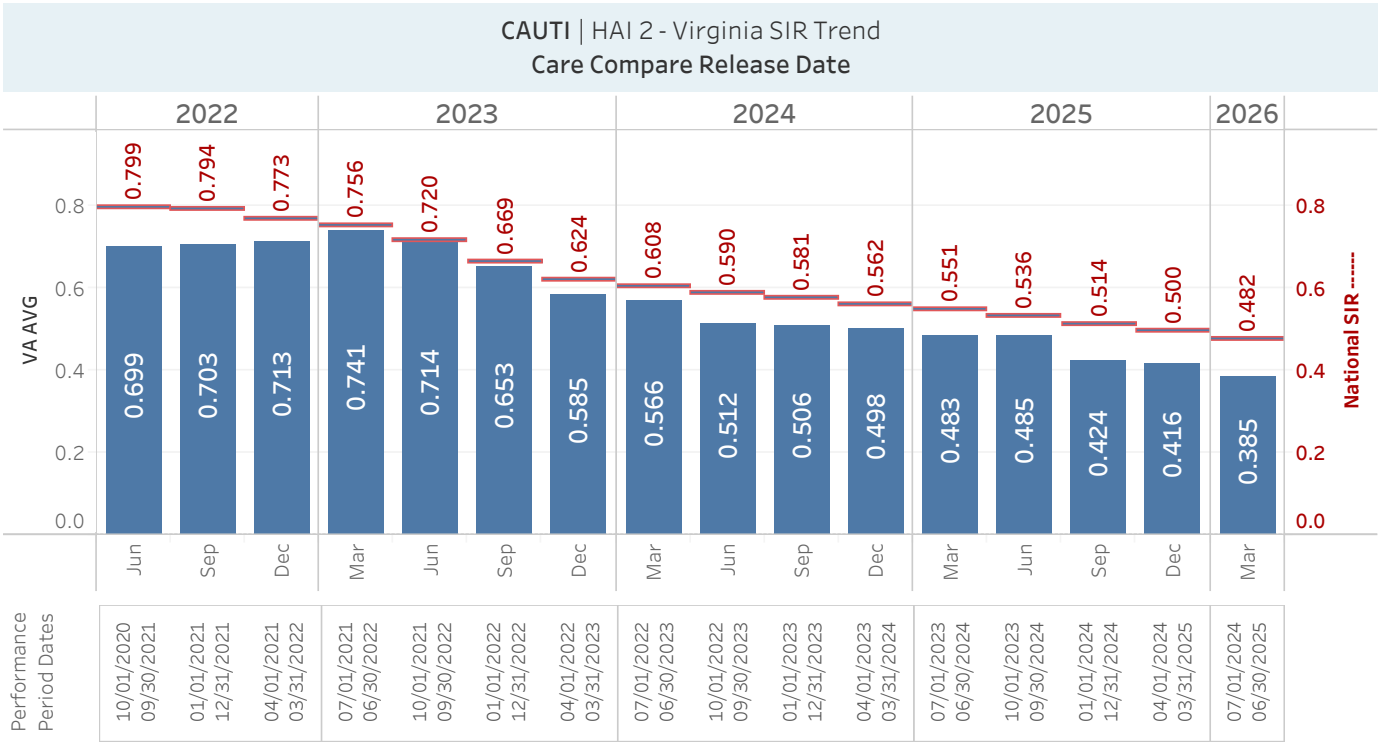
Data Source: DataGen Care Compare Data | Produced by VHHA Analytics

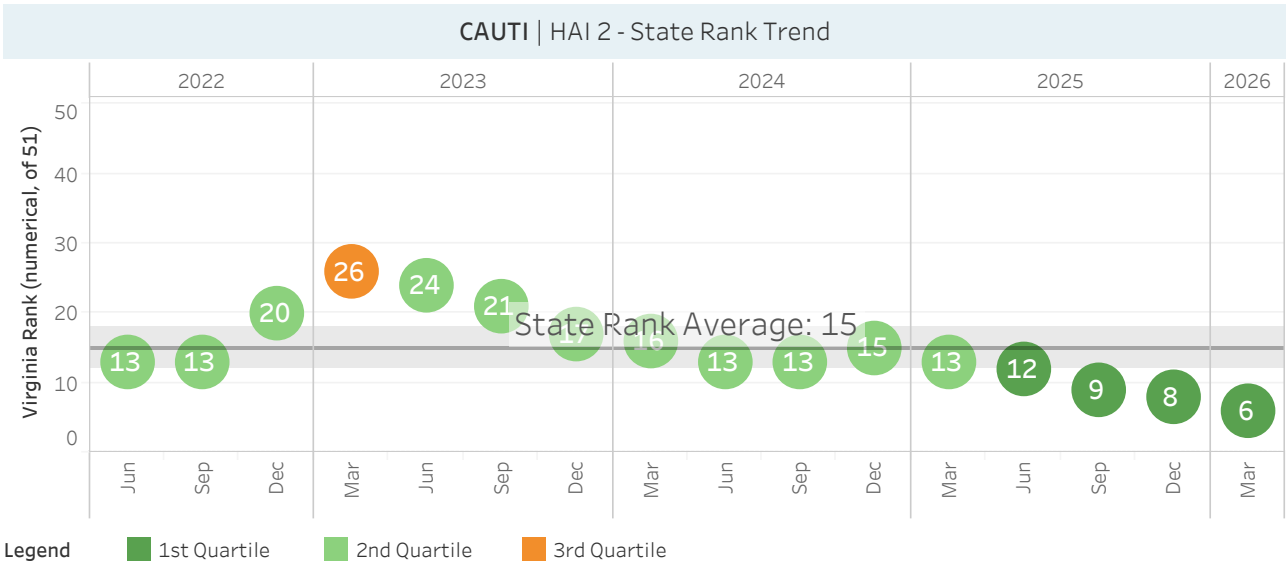
VHHA Quality and Patient Safety Dashboard

Measure Detail

HAI 2: Catheter-associated urinary tract infection CAUTI





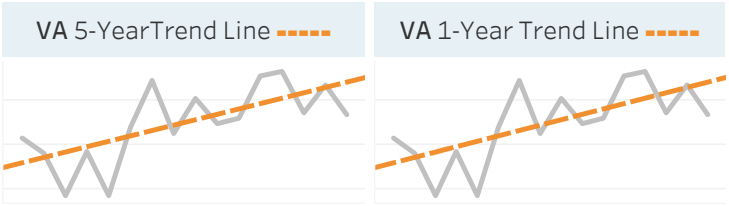


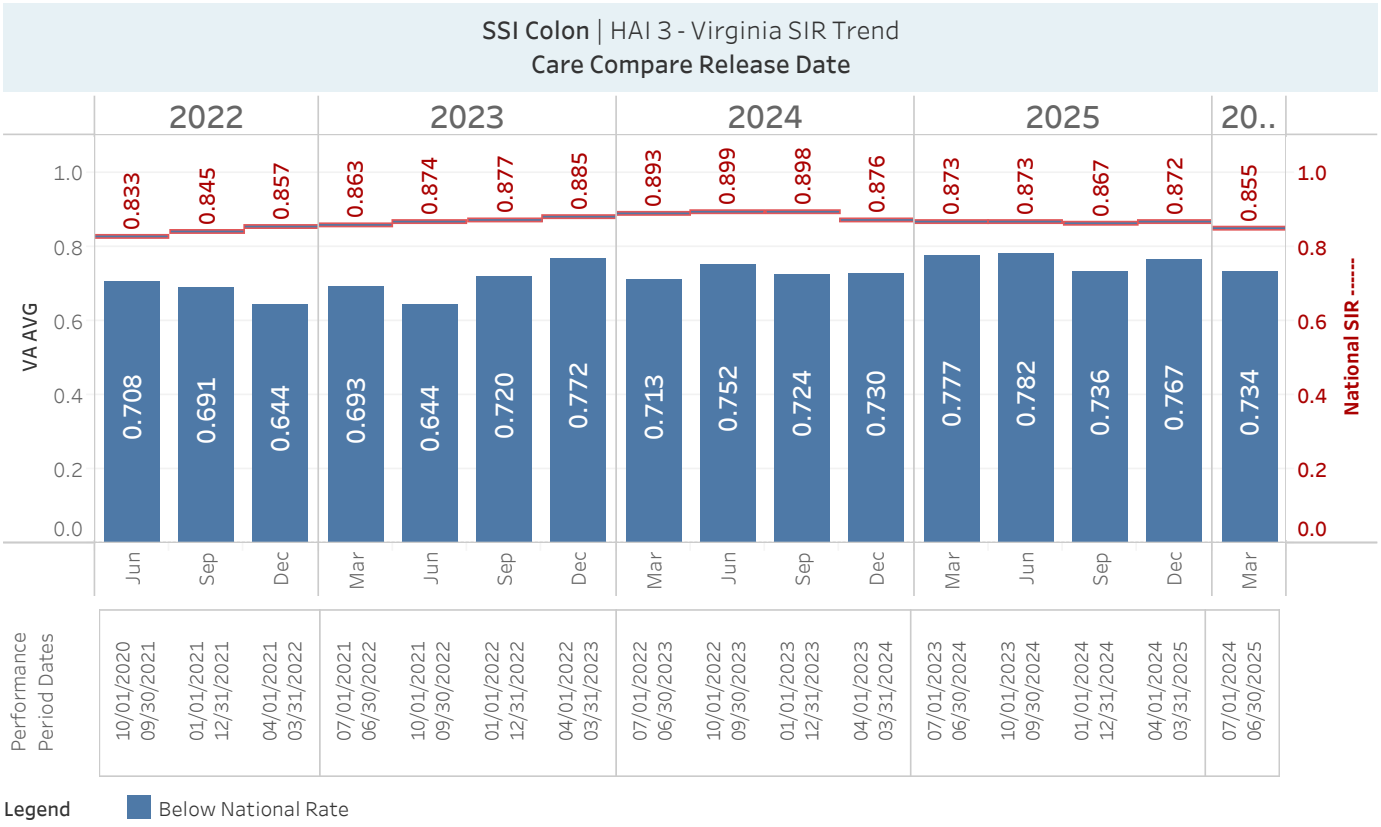
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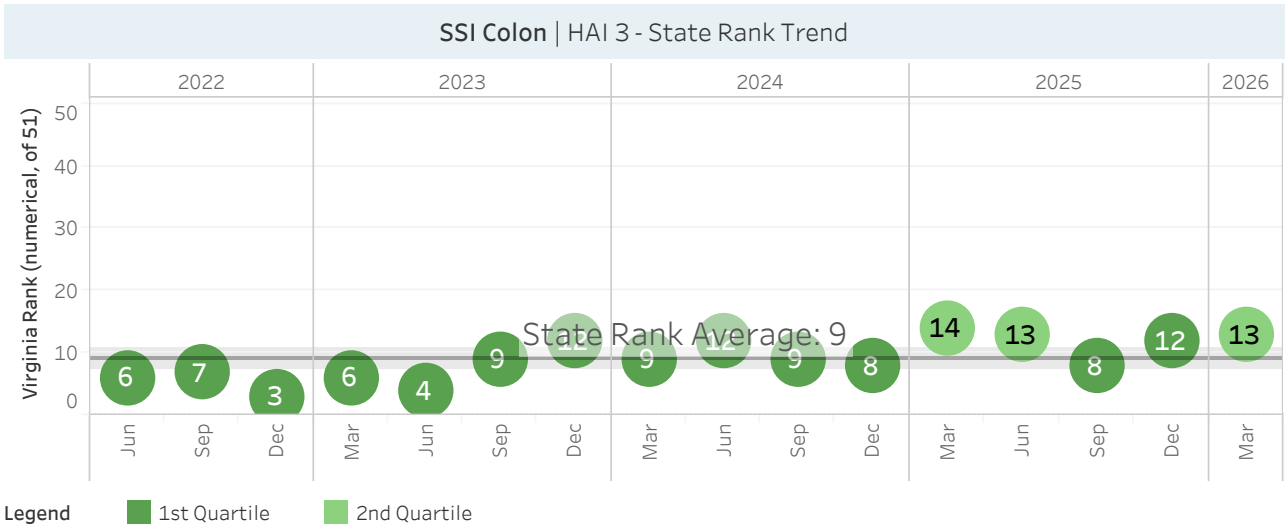
VHHA Quality and Patient Safety Dashboard

Measure Detail

HAI 3: Surgical Site Infections
Colorectal Surgery | SSI Colon







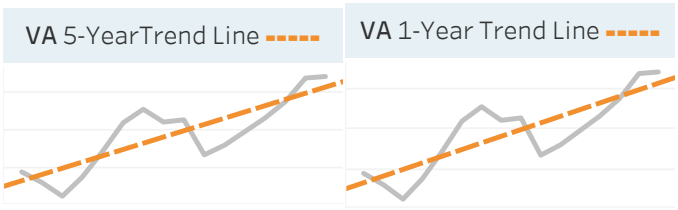
Data Source: DataGen Care Compare Data. Produced by VHHA Analytics

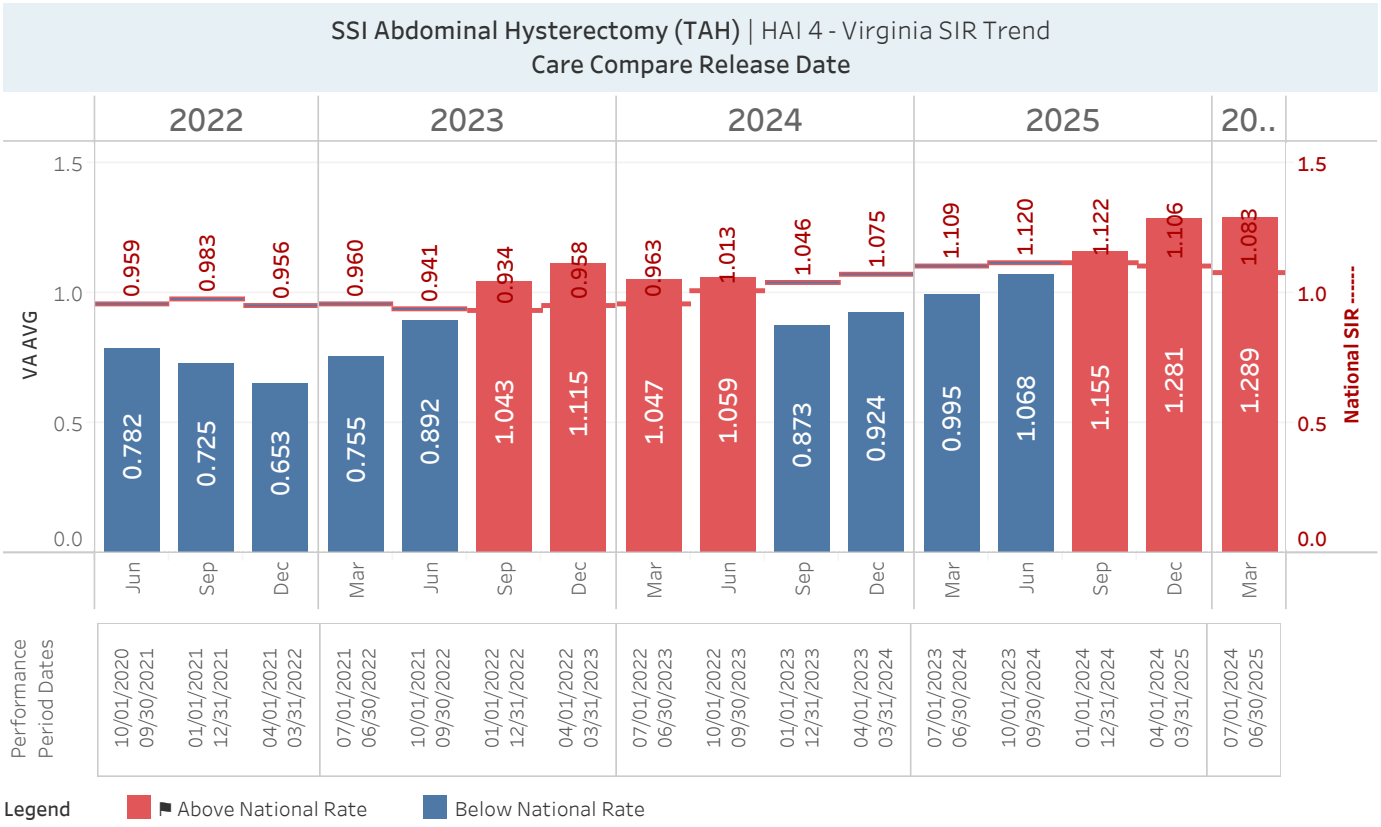
VHHA Quality and Patient Safety Dashboard

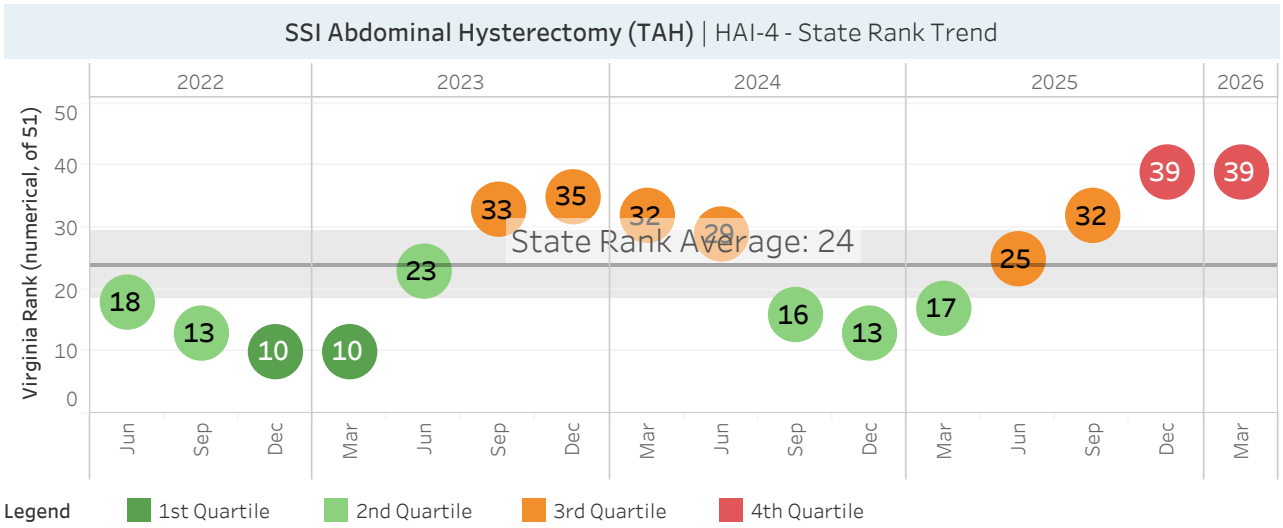
Measure Detail

HAI 4: Surgical Site Infections

Abdominal Hysterectomy | SSI TAH





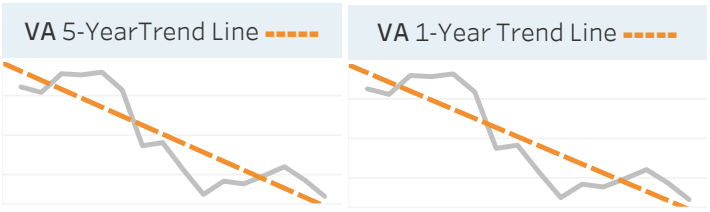


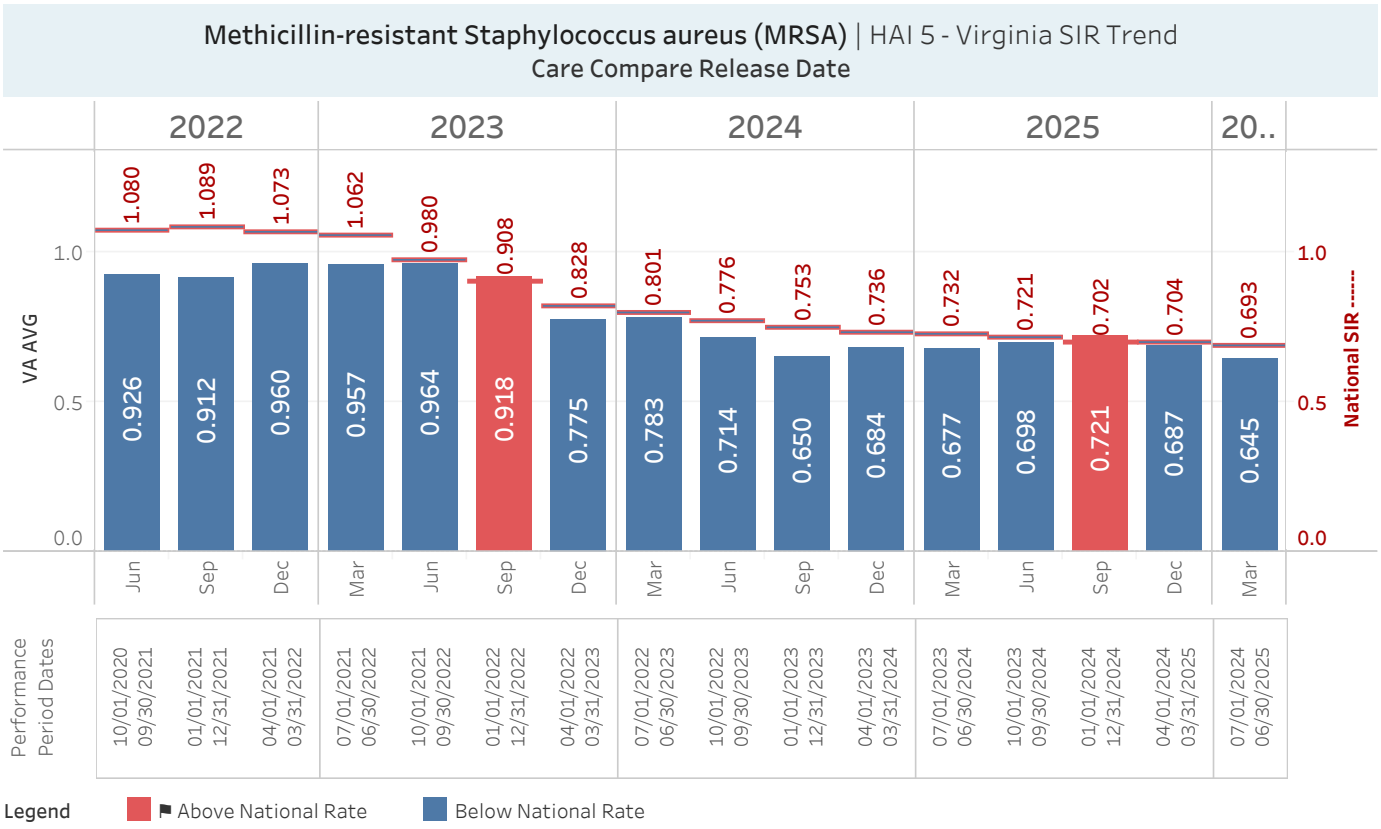
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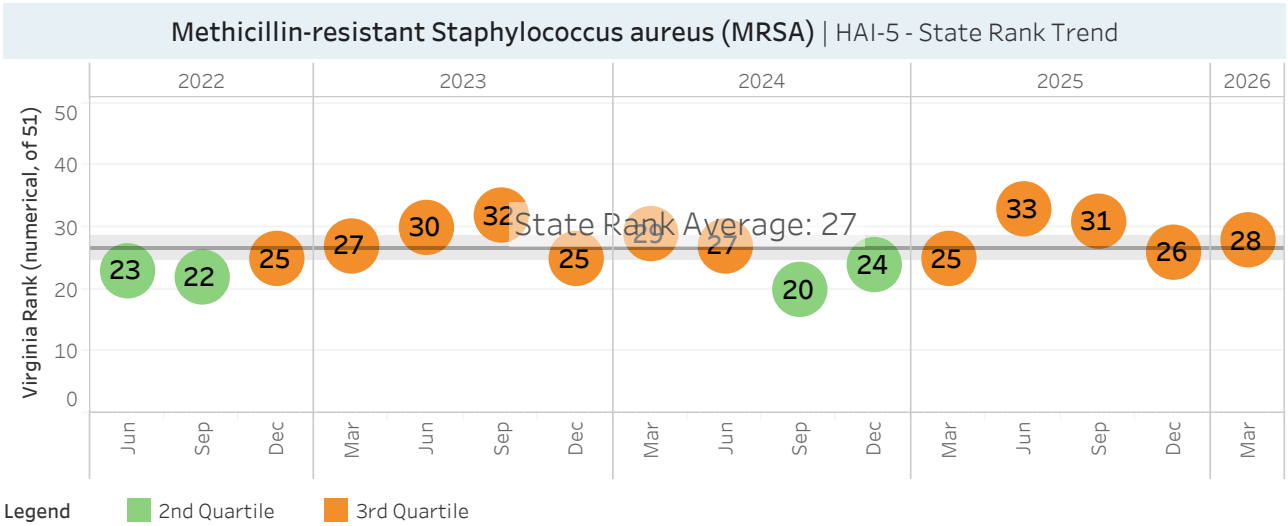
VHHA Quality and Patient Safety Dashboard

Measure Detail

HAI 5: Methicillin-resistant Staphylococcus aureus | MRSA





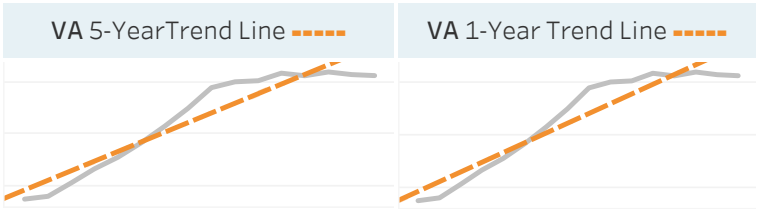


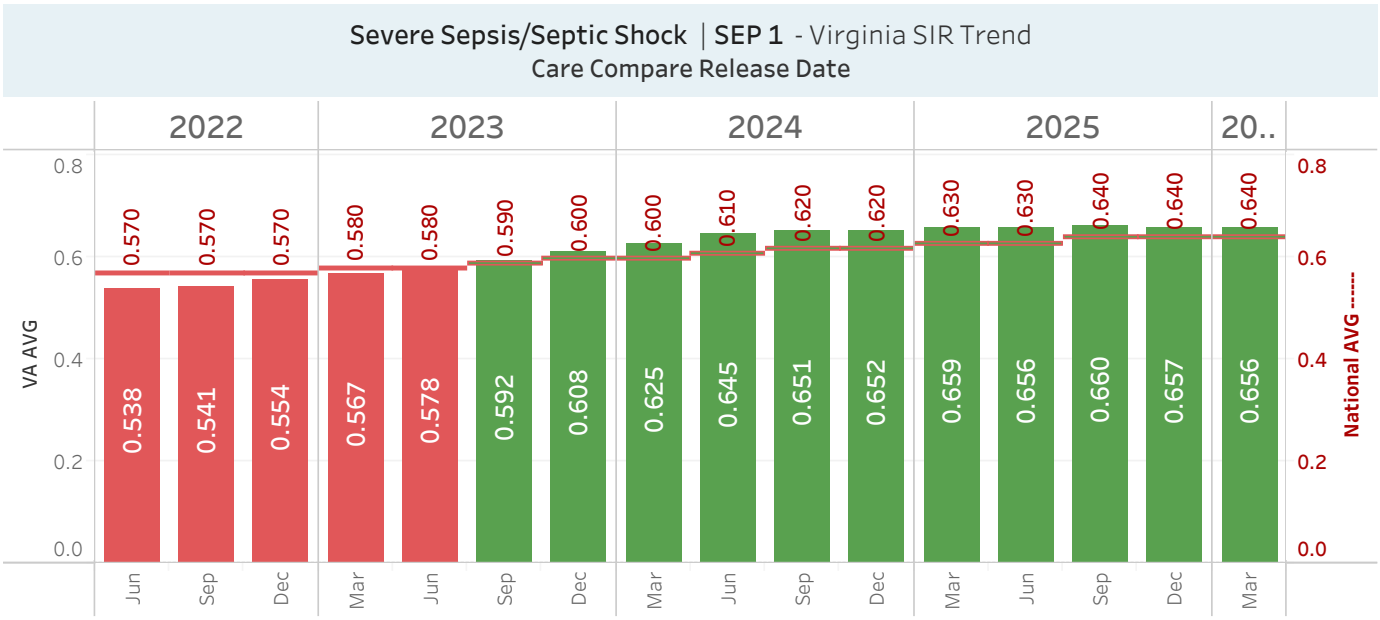
Data Source: DataGen Care Compare Data. Produced by VHHA Analytics

VHHA Quality and Patient Safety Dashboard

Measure Detail

PROCESS: Severe Sepsis/Septic Shock | SEP 1

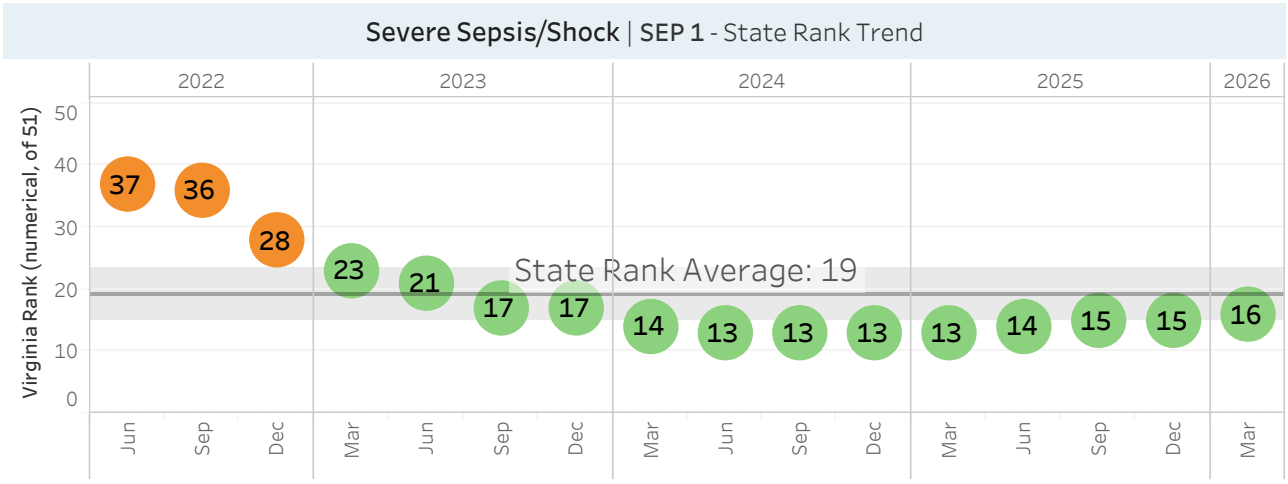




Legend: Above National Rate | Below National Rate

Performance Period Dates

10/01/2020 09/30/2021
01/01/2021 12/31/2021
04/01/2021 03/31/2022
07/01/2021 06/30/2022
10/01/2021 09/30/2022
01/01/2022 12/31/2022
04/01/2022 03/31/2023
07/01/2022 06/30/2023
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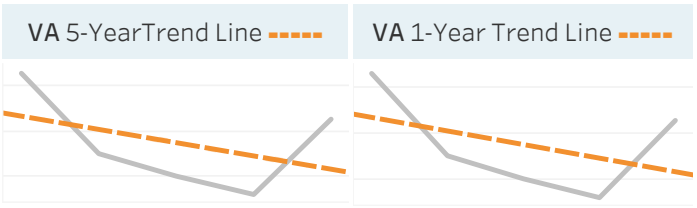


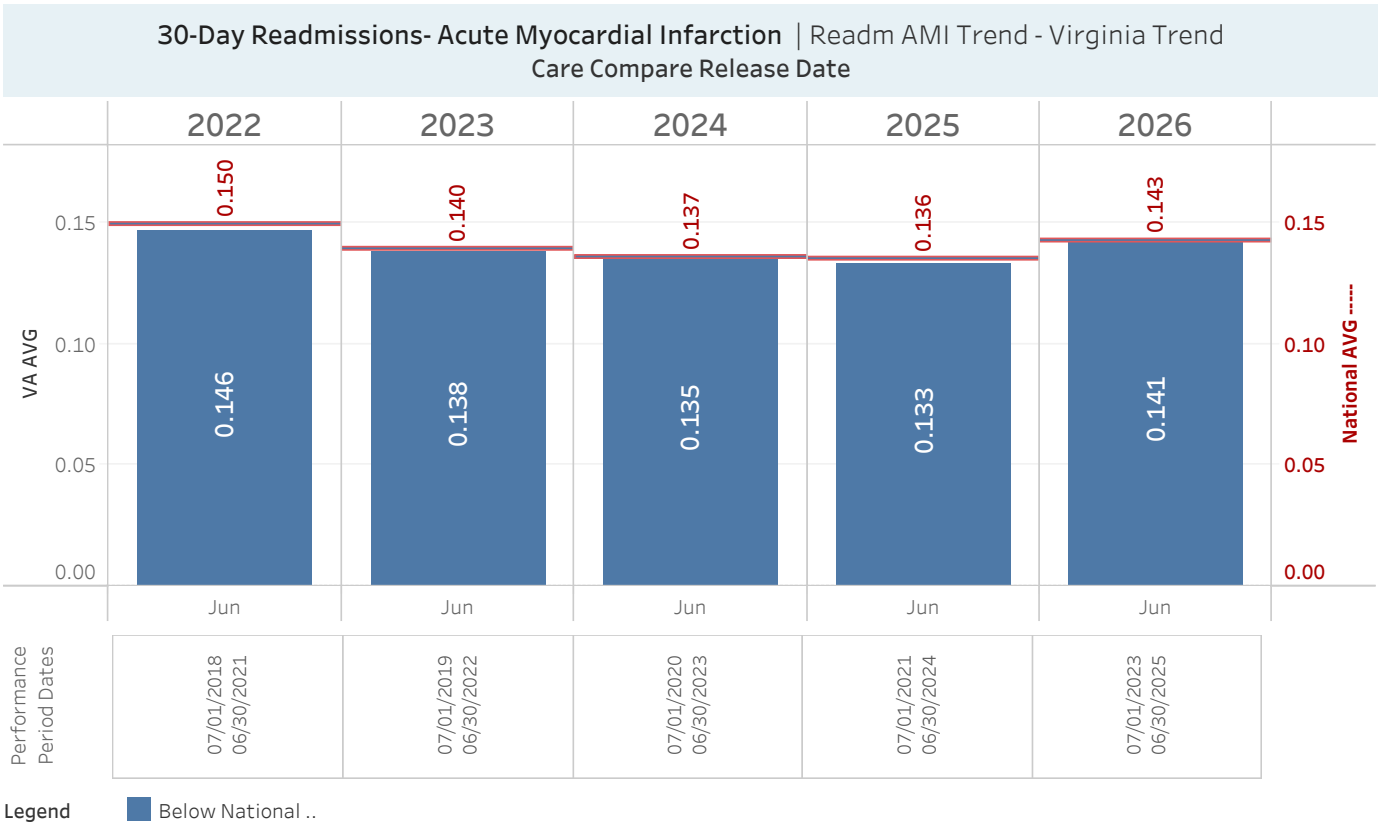
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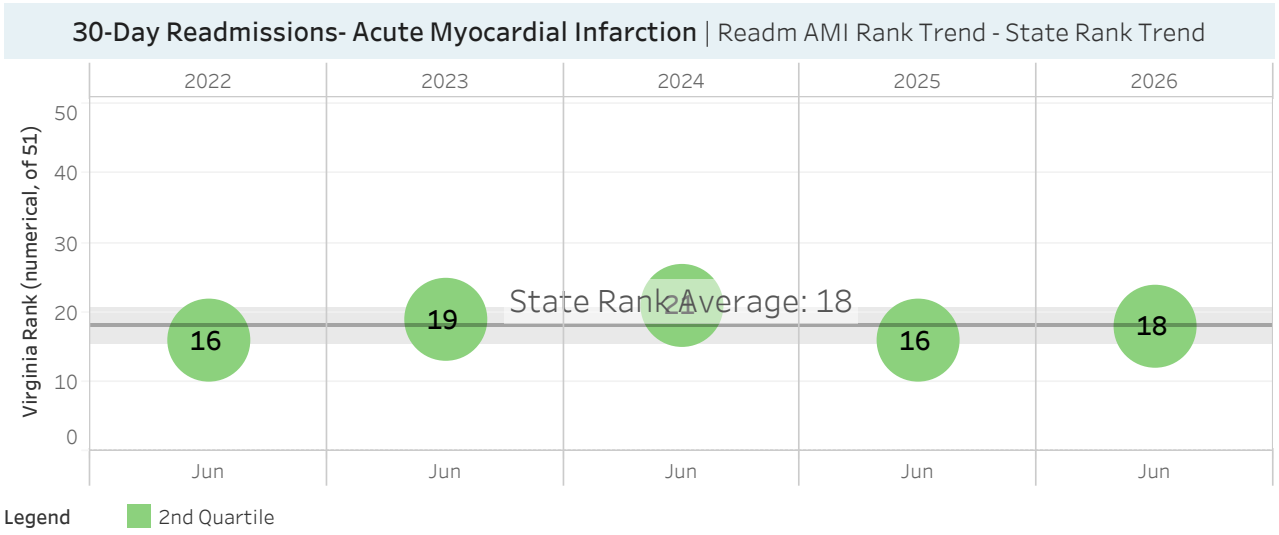
VHHA Quality and Patient Safety Dashboard

Measure Detail

READM AMI: 30-Day Readmissions
Acute Mycardial Infarction





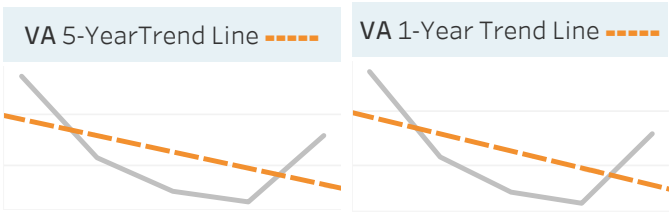


Reported as a risk-standardized readmission rate (RSRR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

VHHA Quality and Patient Safety Dashboard

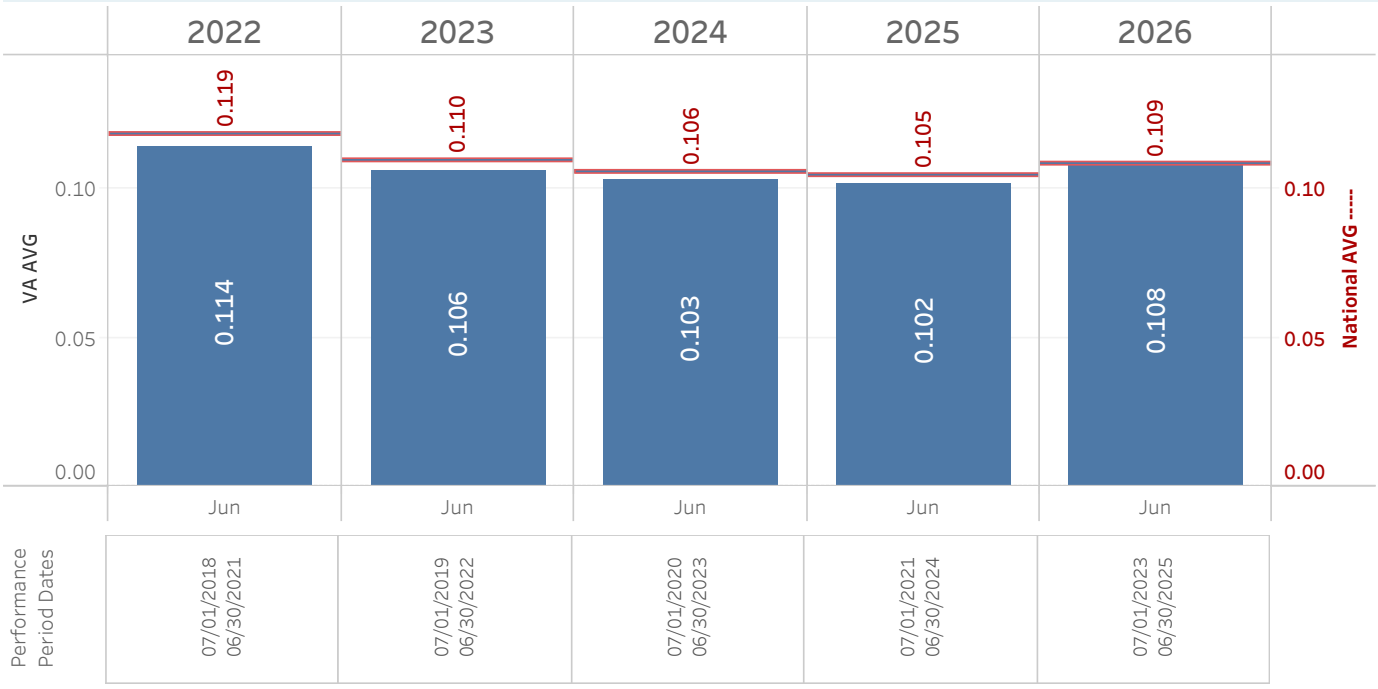
Measure Detail

READM CABG: 30-Day Readmissions Coronary Artery Bypass Graft

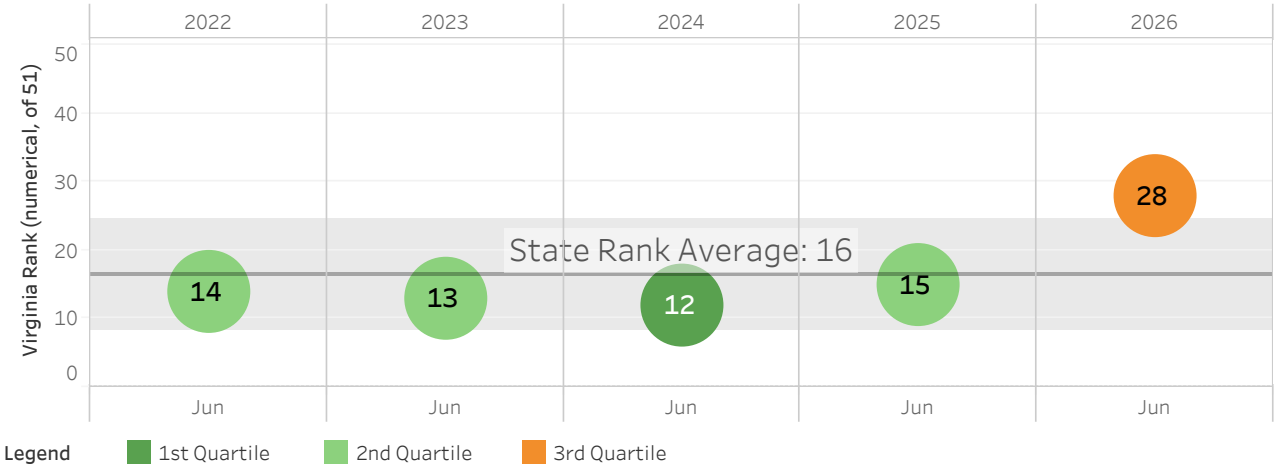


30-Day Readmissions- Coronary Artery Bypass Graft | Readm CABG Trend - Virginia Trend

Care Compare Release Date



30-Day Readmissions- Coronary Artery Bypass Graft | Readm CABG Rank Trend - State Rank Trend

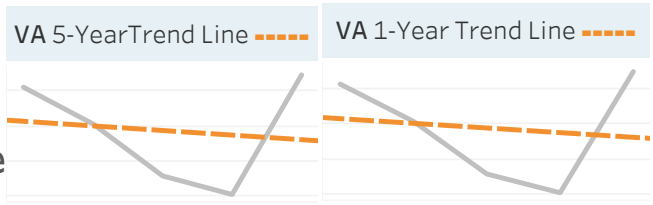


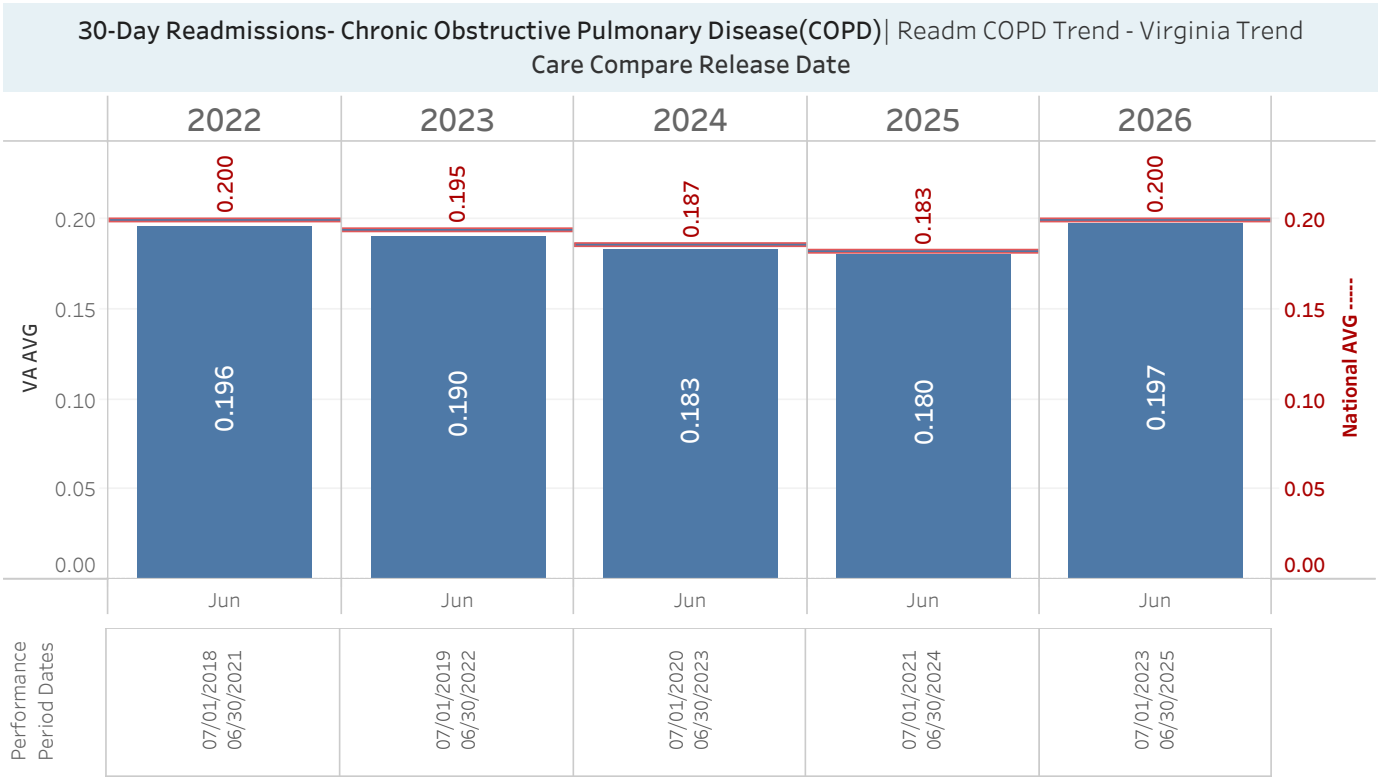
Reported as a risk-standardized readmission rate (RSRR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

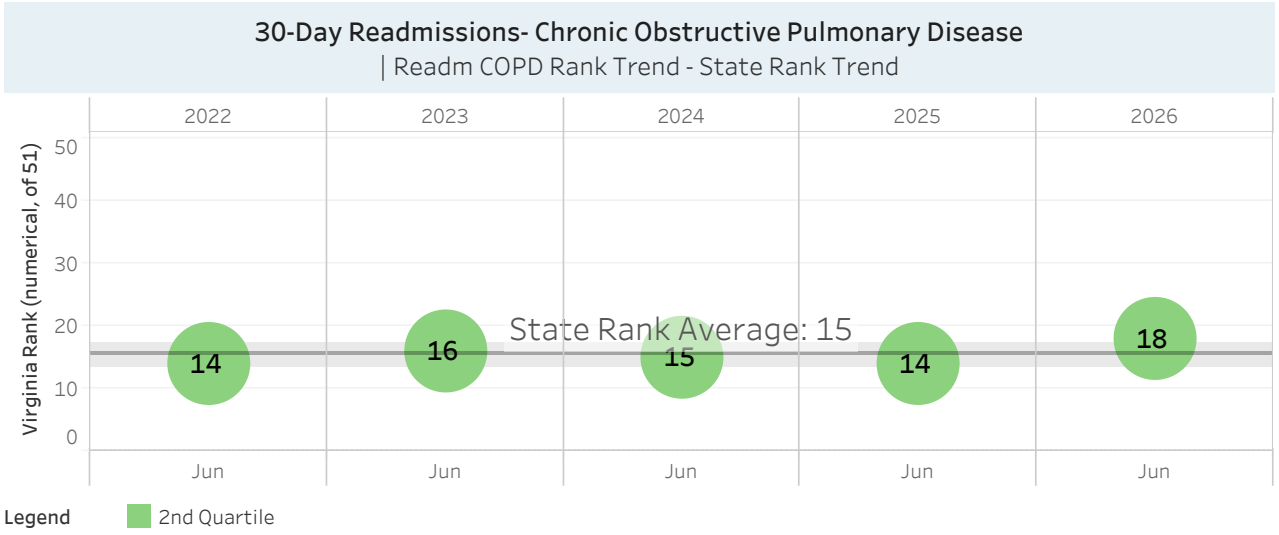
VHHA Quality and Patient Safety Dashboard

Measure Detail

READM COPD: 30-Day Readmissions
Chronic Obstructive Pulmonary Disease





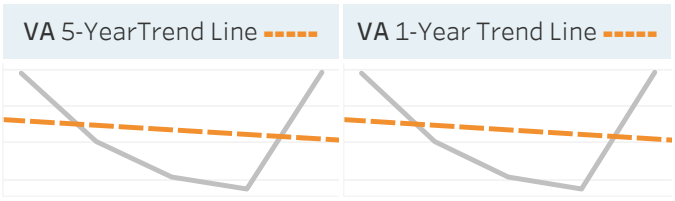


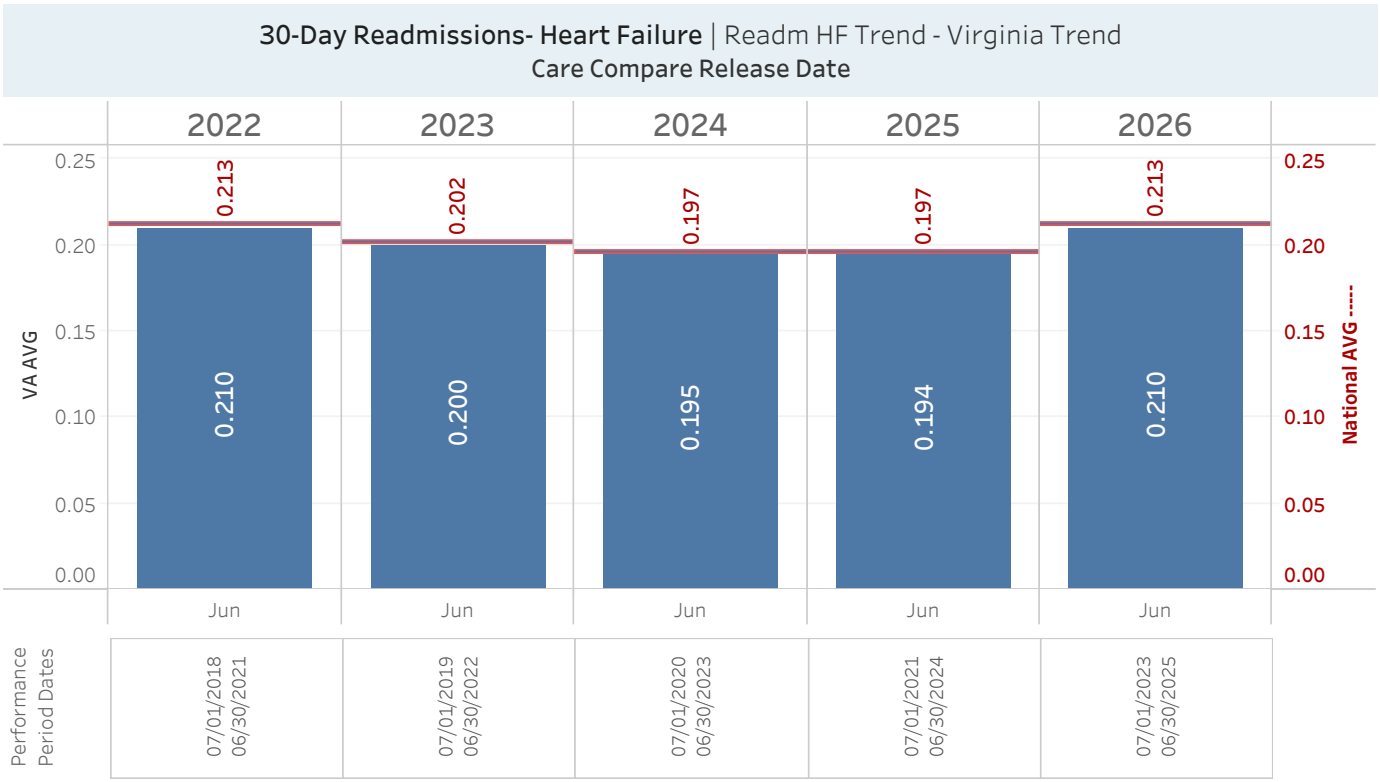
Reported as a risk-standardized readmission rate (RSRR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

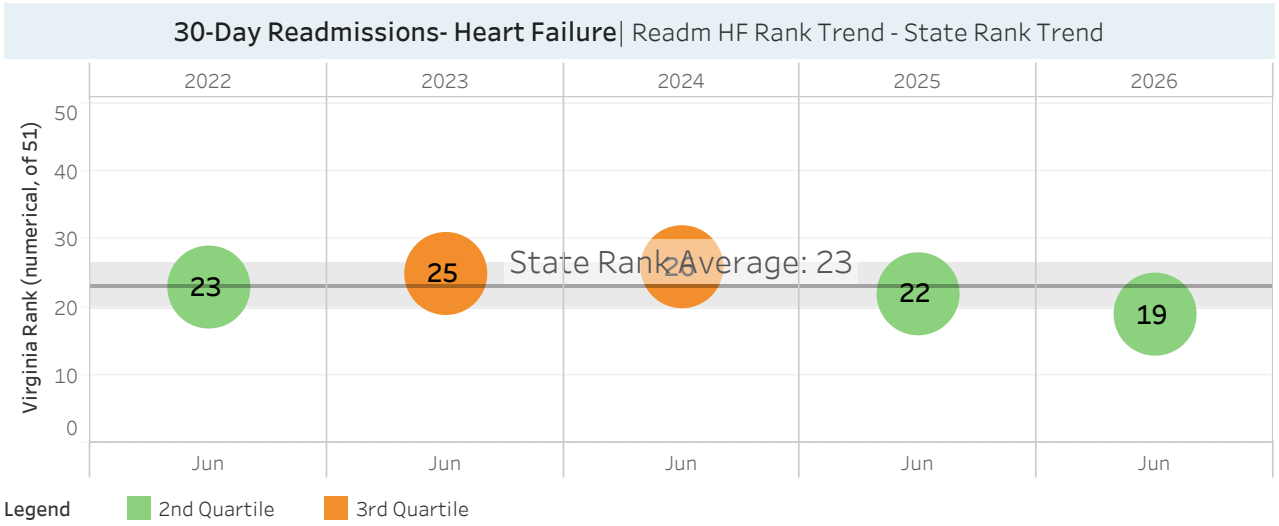
VHHA Quality and Patient Safety Dashboard

Measure Detail

READM HF: 30-Day Readmissions Heart Failure





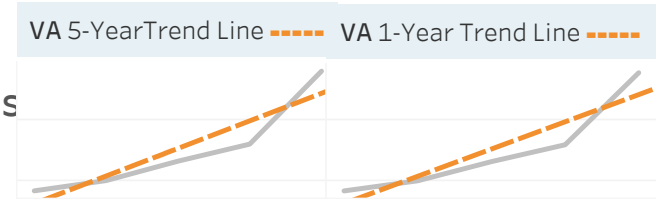


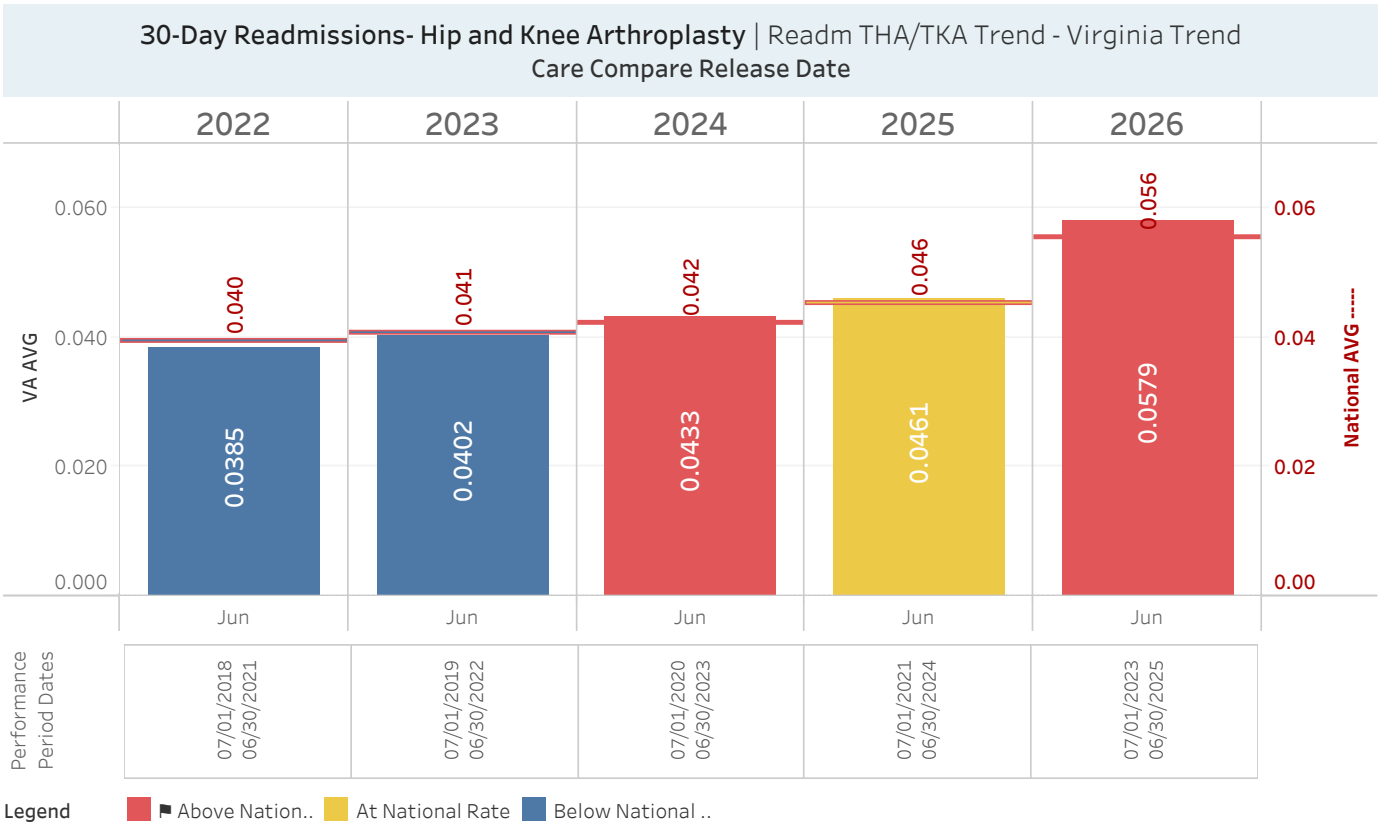
Reported as a risk-standardized readmission rate (RSRR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

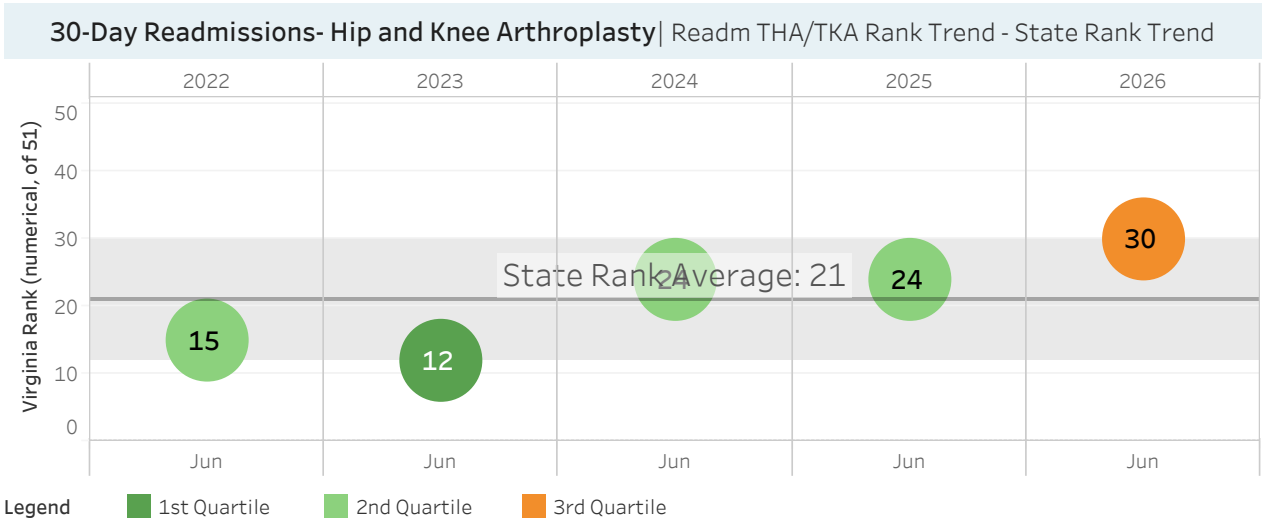
VHHA Quality and Patient Safety Dashboard

Measure Detail

READM THA/TKA: 30-Day Readmissions Hip and Knee Arthroplasty





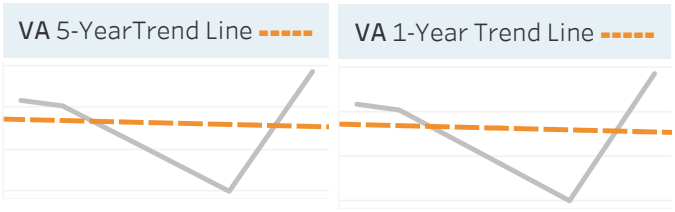


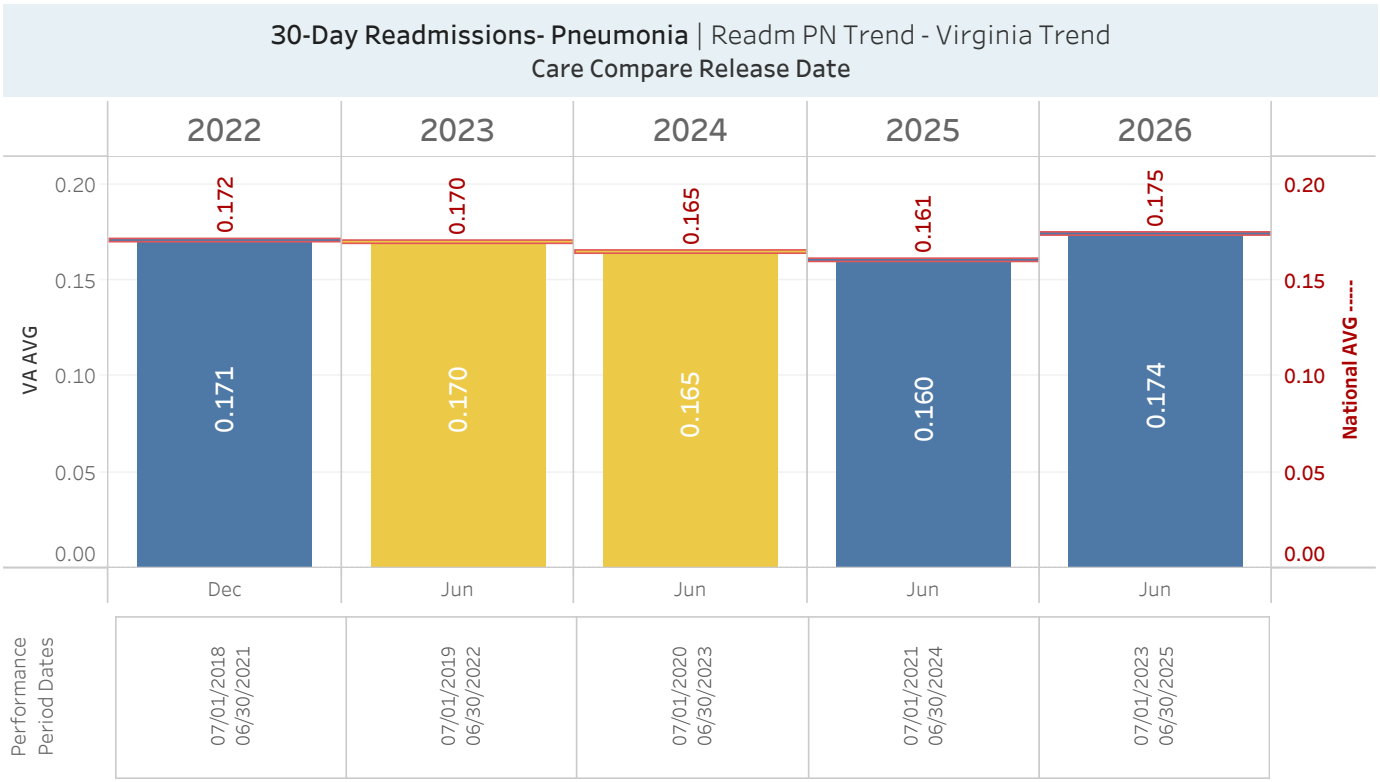
Reported as a risk-standardized readmission rate (RSRR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

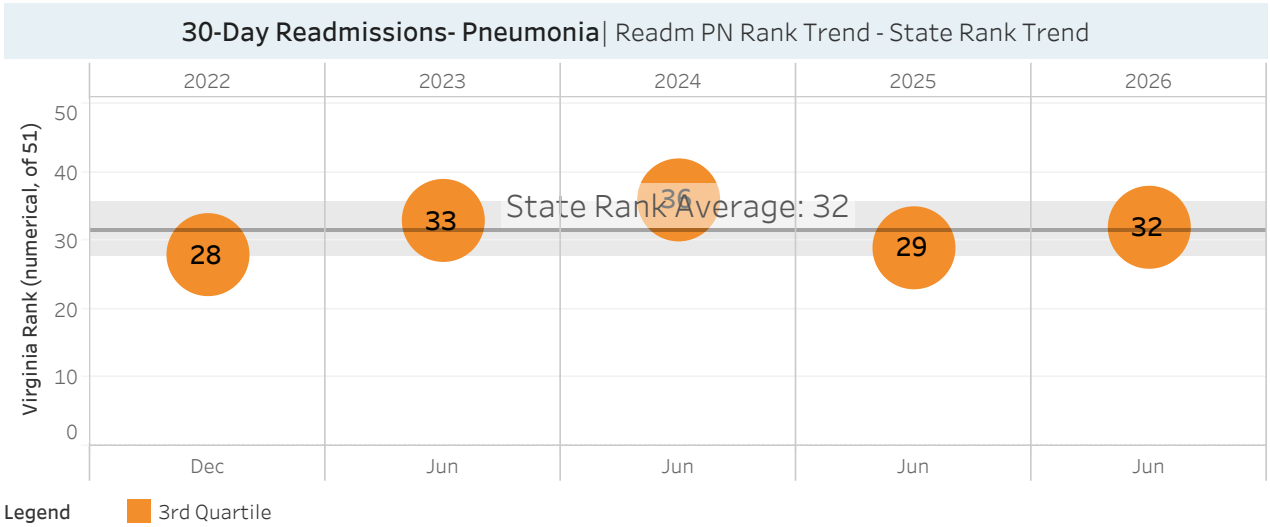
VHHA Quality and Patient Safety Dashboard

Measure Detail

READM PN: 30-Day Readmissions Pneumonia







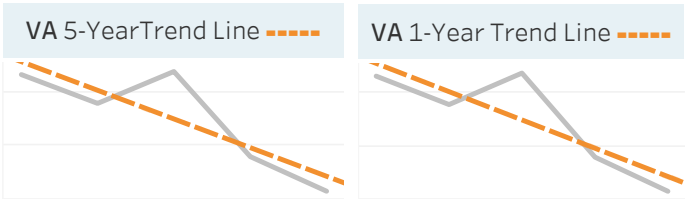
Reported as a risk-standardized readmission rate (RSRR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

VHHA Quality and Patient Safety Dashboard

Measure Detail

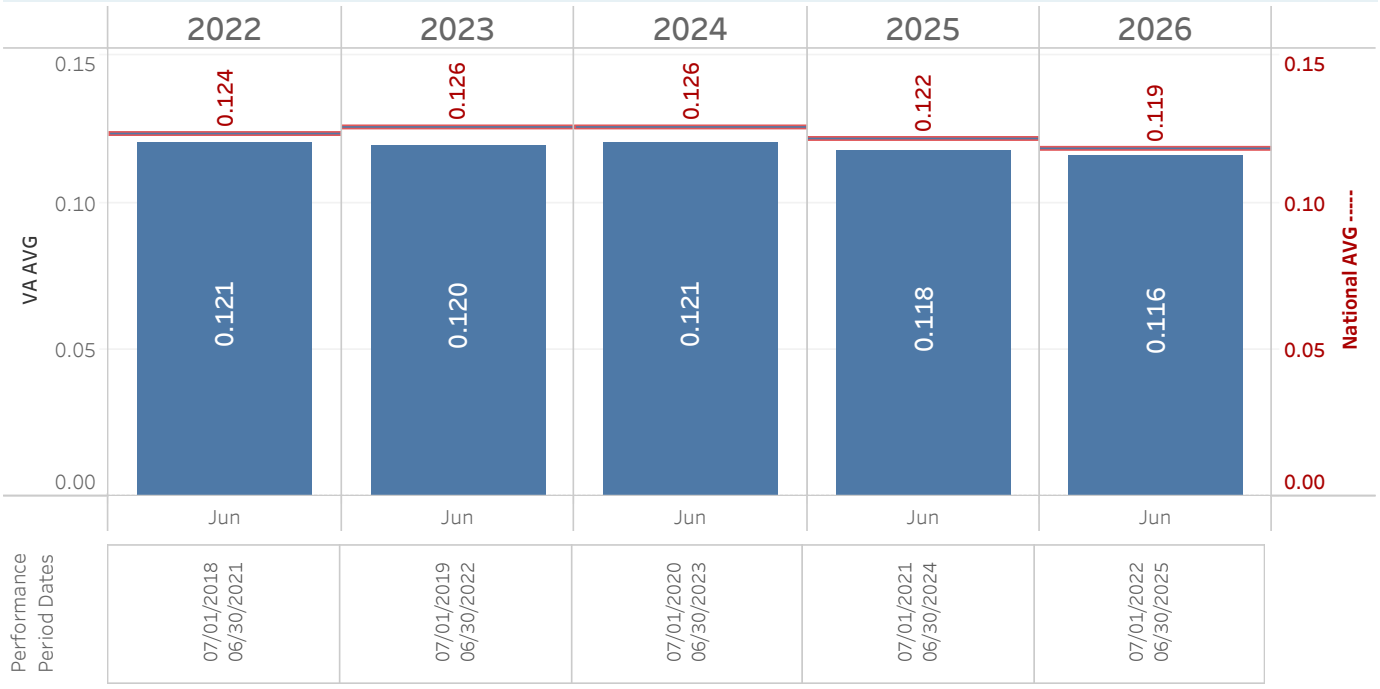
MORT AMI: 30-Day Mortality

Acute Myocardial Infarction



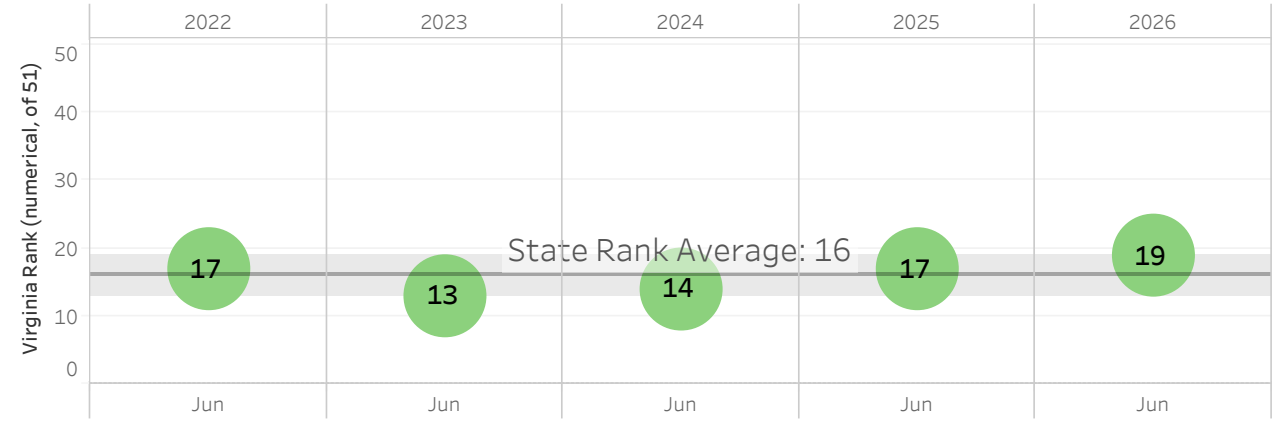
30-Day Mortality - Acute Myocardial Infarction | Mort AMI Trend - Virginia Trend

Care Compare Release Date



Legend Below National Rate

30-Day Mortality- Acute Mycardial Infarction| Mort AMI Rank Trend - State Rank Trend



Legend 2nd Quartile

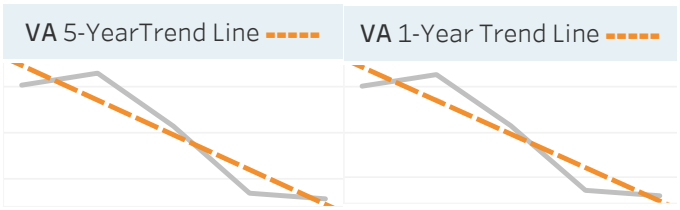
Reported as a risk-standardized mortality rate (RSMR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

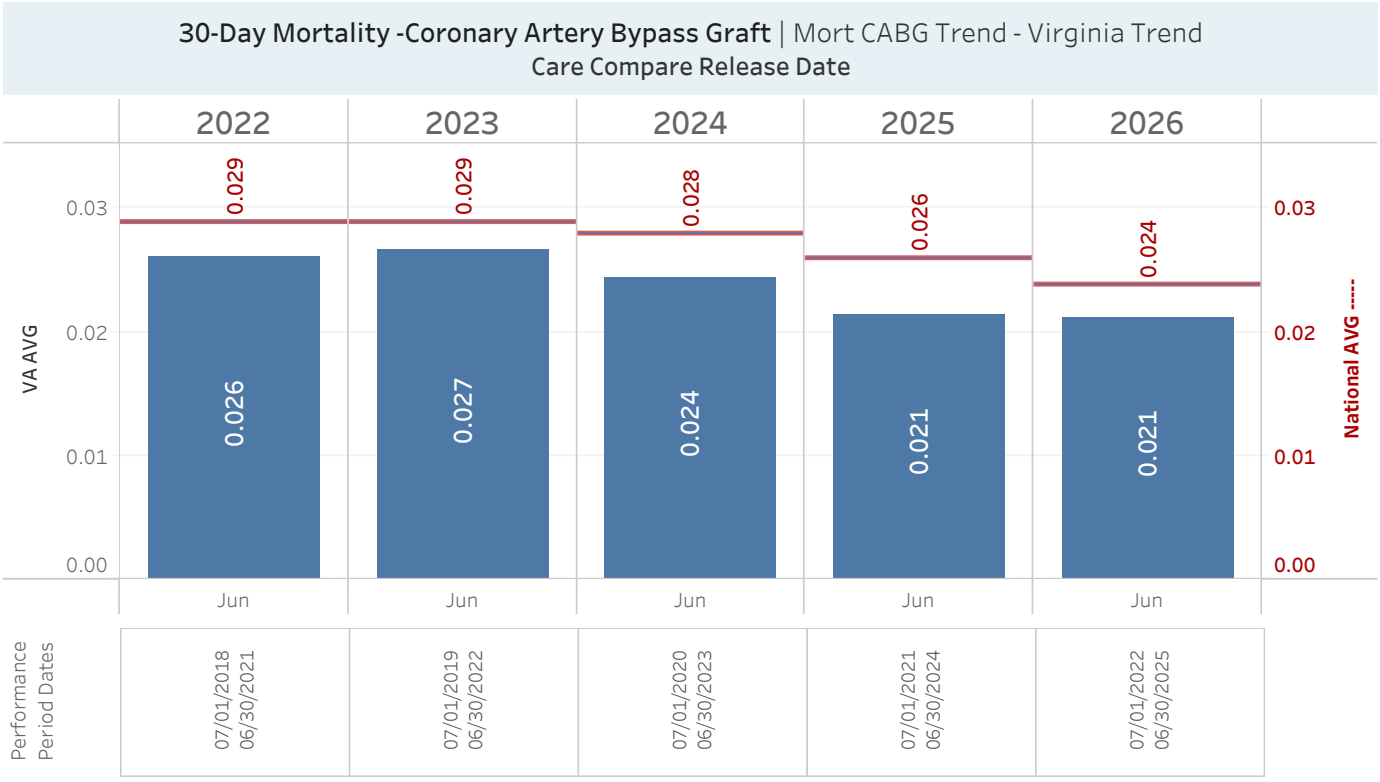
VHHA Quality and Patient Safety Dashboard

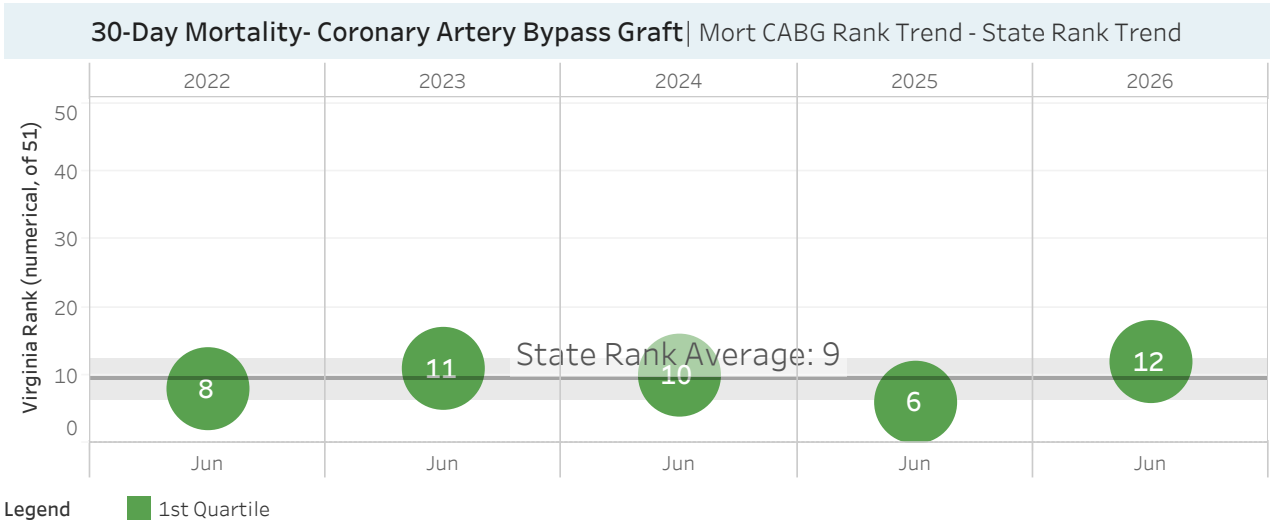
Measure Detail

MORT CABG: 30-Day Mortality

Coronary Artery Bypass Graft







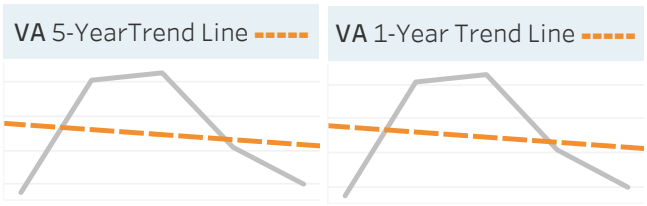
Reported as a risk-standardized mortality rate (RSMR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

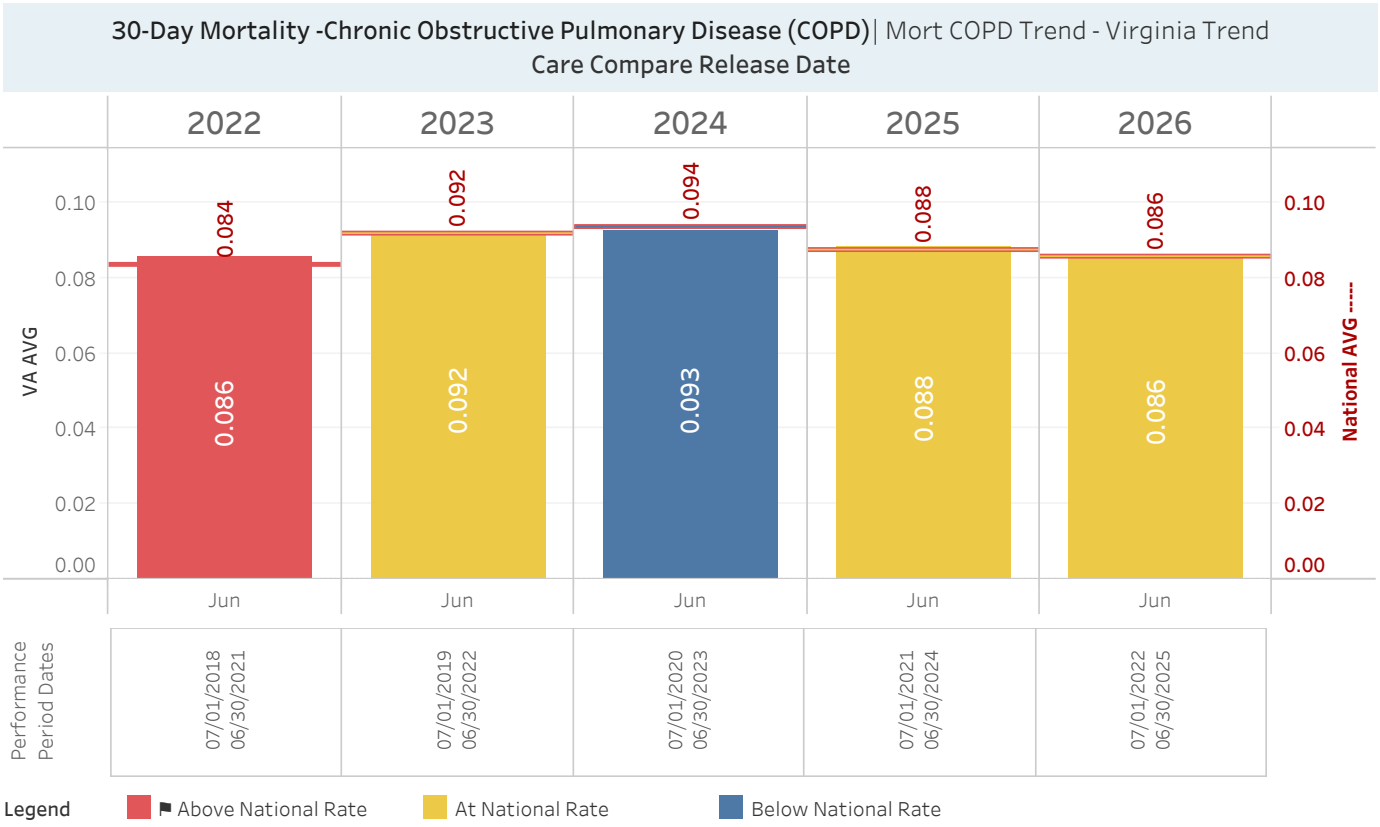
VHHA Quality and Patient Safety Dashboard

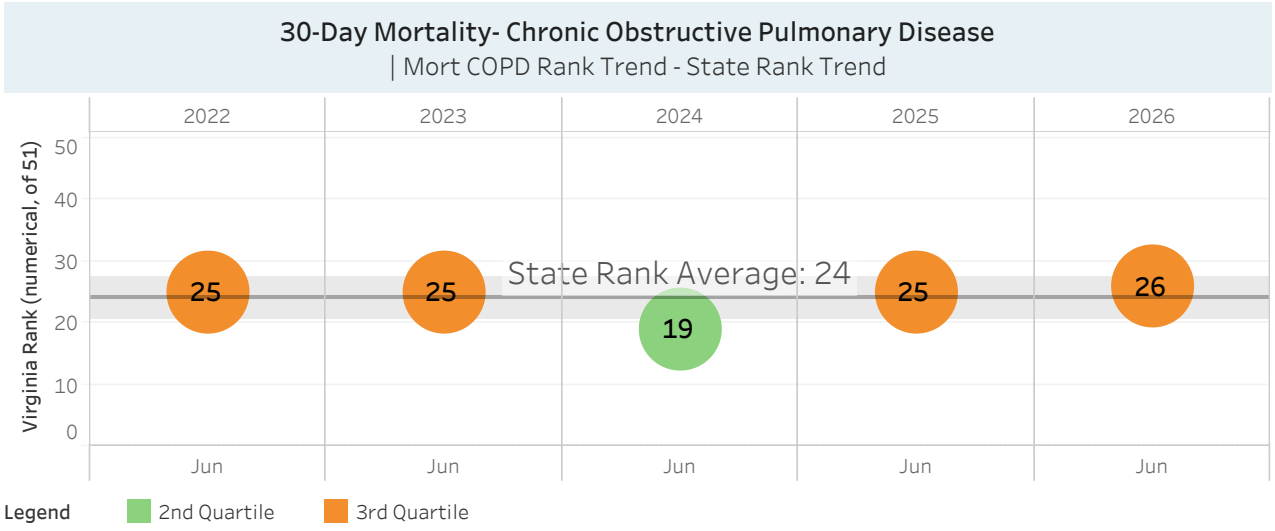
Measure Detail

MORT COPD: 30-Day Mortality

Chronic Obstructive Pulmonary Disease







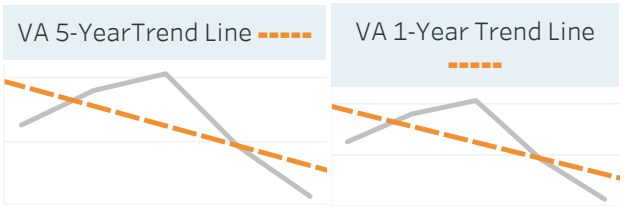
Reported as a risk-standardized mortality rate (RSMR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

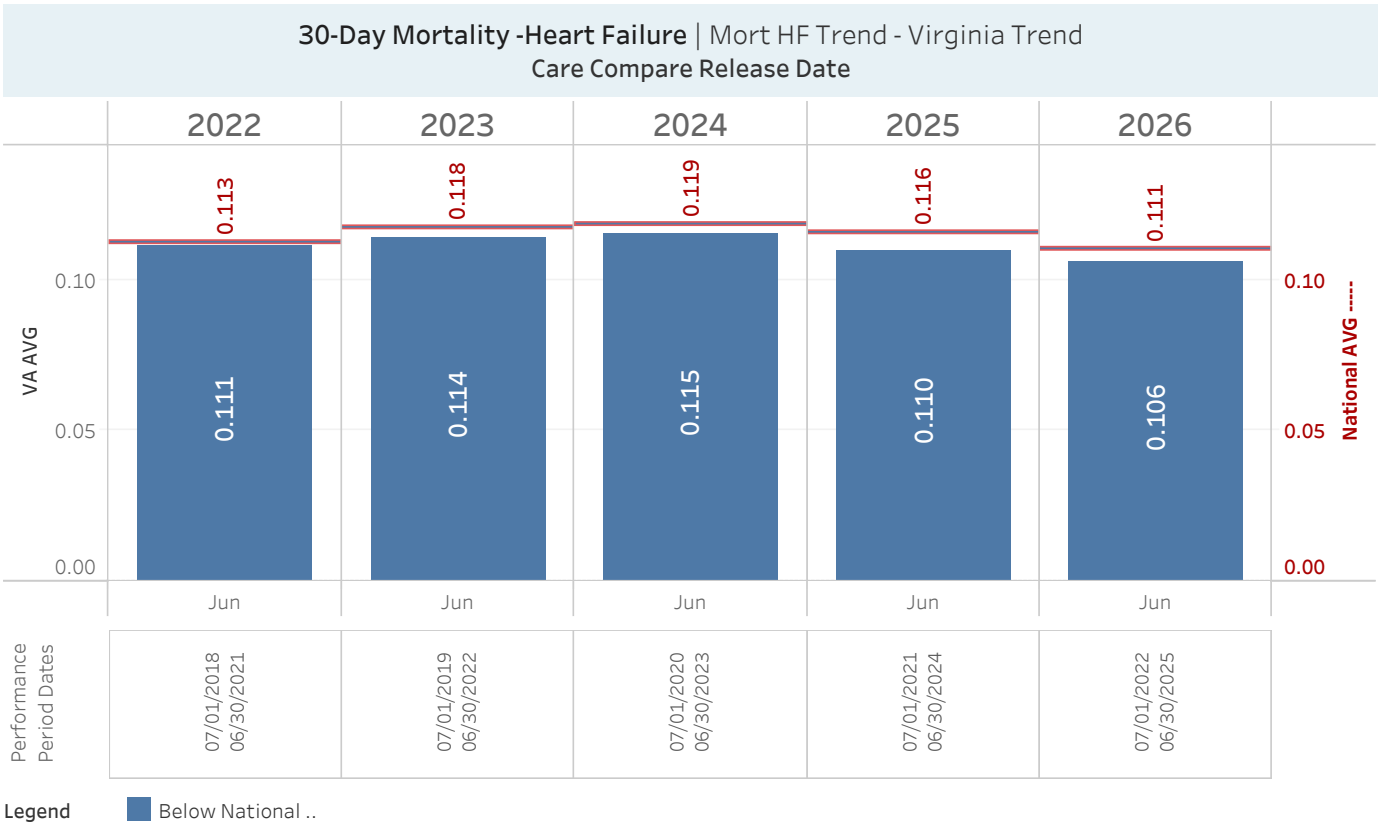
VHHA Quality and Patient Safety Dashboard

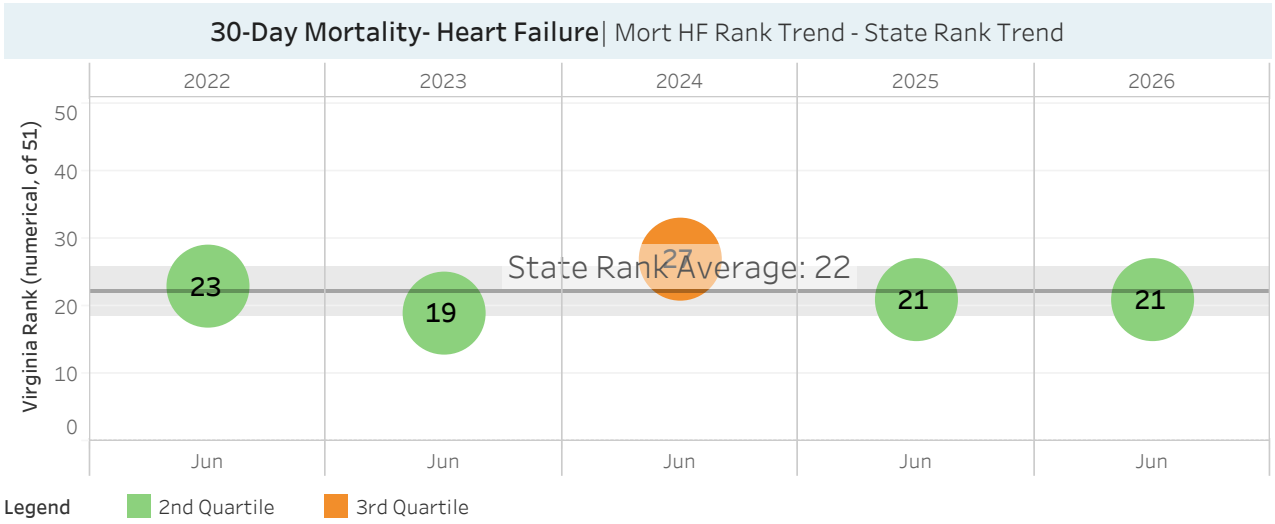
Measure Detail

MORT HF: 30-Day Mortality

Heart Failure







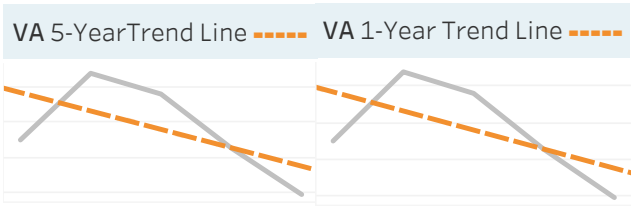
Reported as a risk-standardized mortality rate (RSMR). **Data Source:** DataGen Care Compare Data. Produced by VHHA Analytics

VHHA Quality and Patient Safety Dashboard

Measure Detail

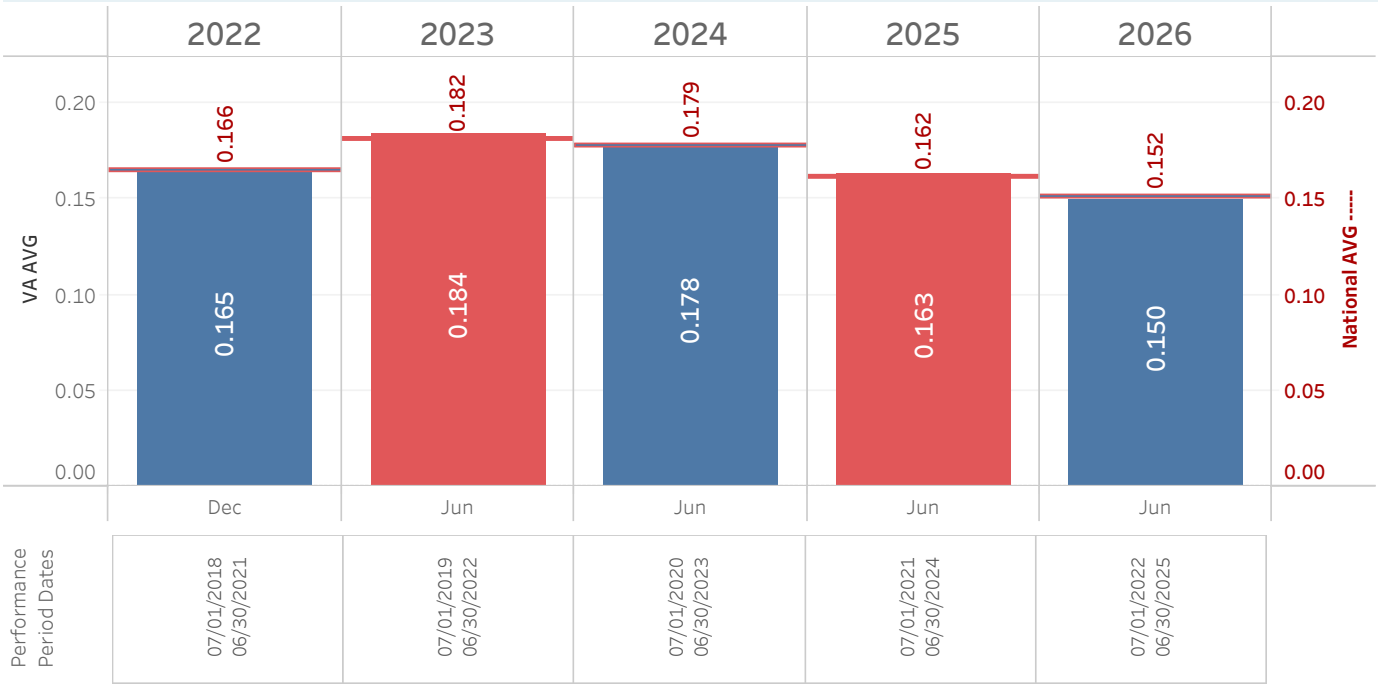
MORT PN: 30-Day Mortality

Pneumonia



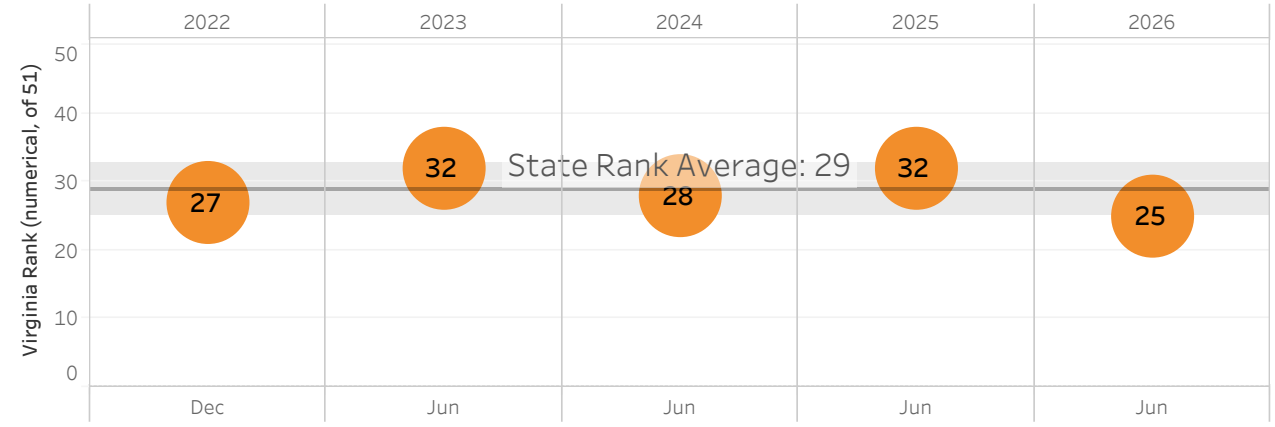
30-Day Mortality -Pneumonia | Mort PN Trend - Virginia Trend

Care Compare Release Date



Legend ⚑ Above National Rate Below National Rate

30-Day Mortality- Pneumonia| Mort PN Rank Trend - State Rank Trend



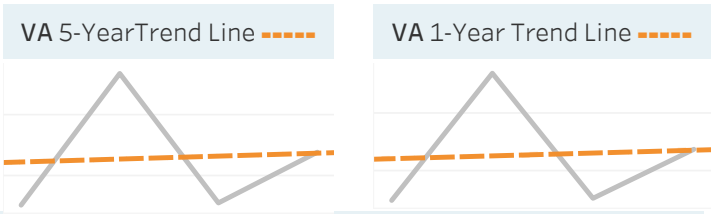
Legend 3rd Quartile

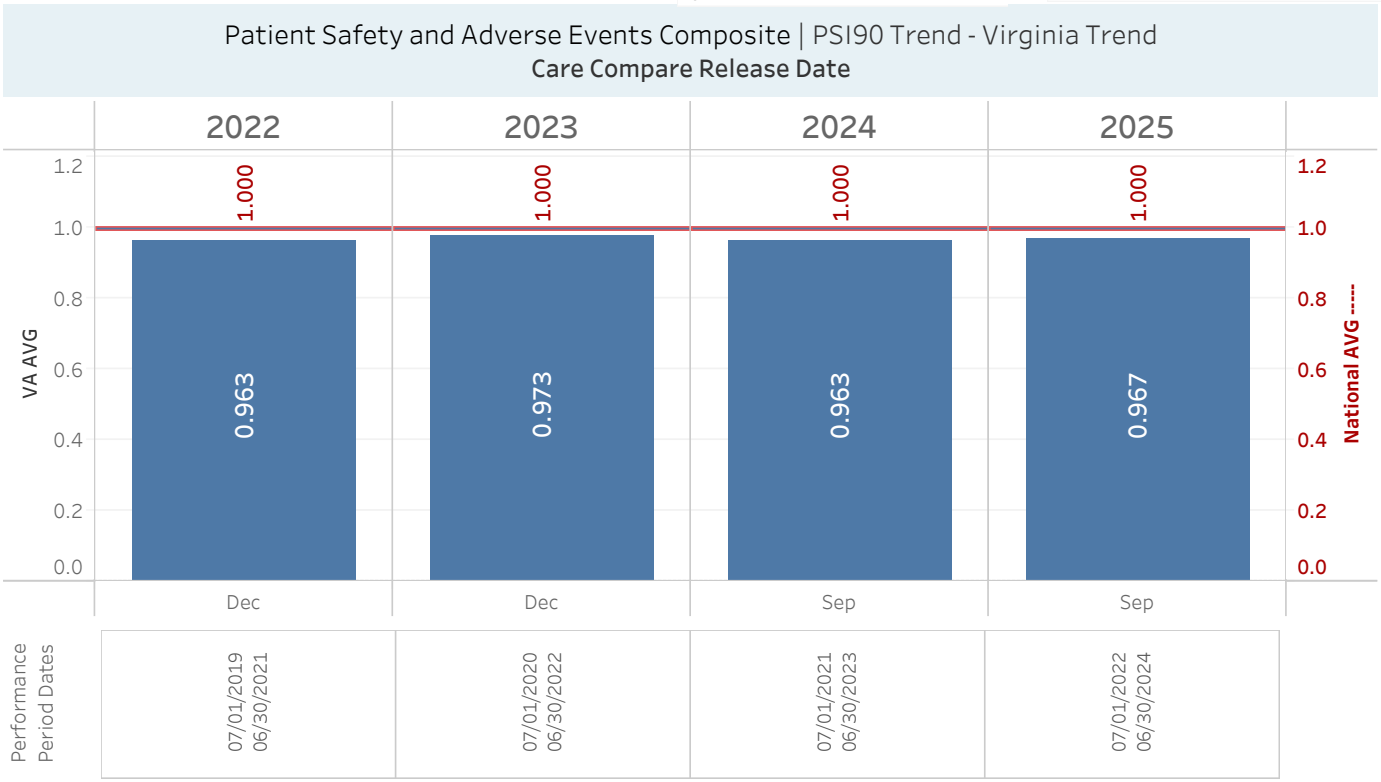
Reported as a risk-standardized mortality rate (RSMR). **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

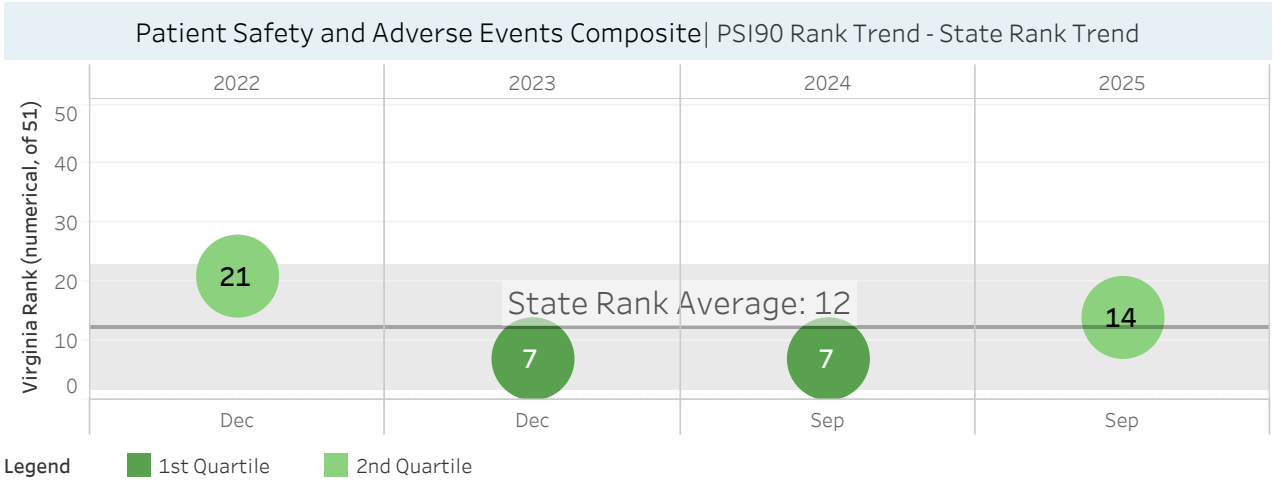
VHHA Quality and Patient Safety Dashboard

Measure Detail

PSI90: Patient Safety and Adverse Events Composite





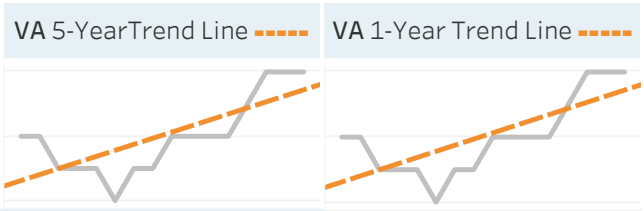


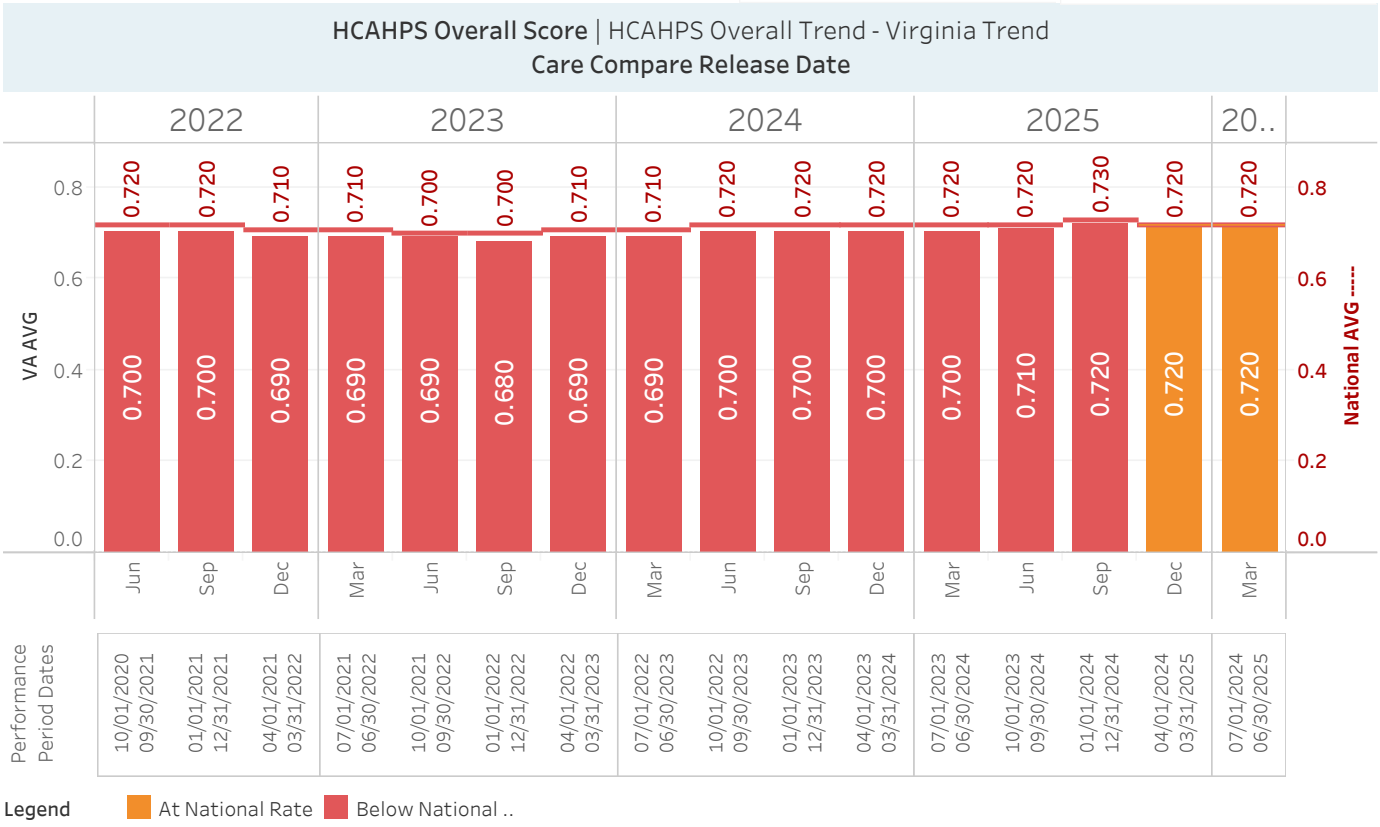
PSI 90 is comprised of 10 component measures that include; PSI 03, PSI 06, and PSI 08-15. Full methodolgy of PSI90 can be found here: https://qualityindicators.ahrq.gov/Downloads/Modules/PSI/V2023/PSI_Composite_Measures.pdf . **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

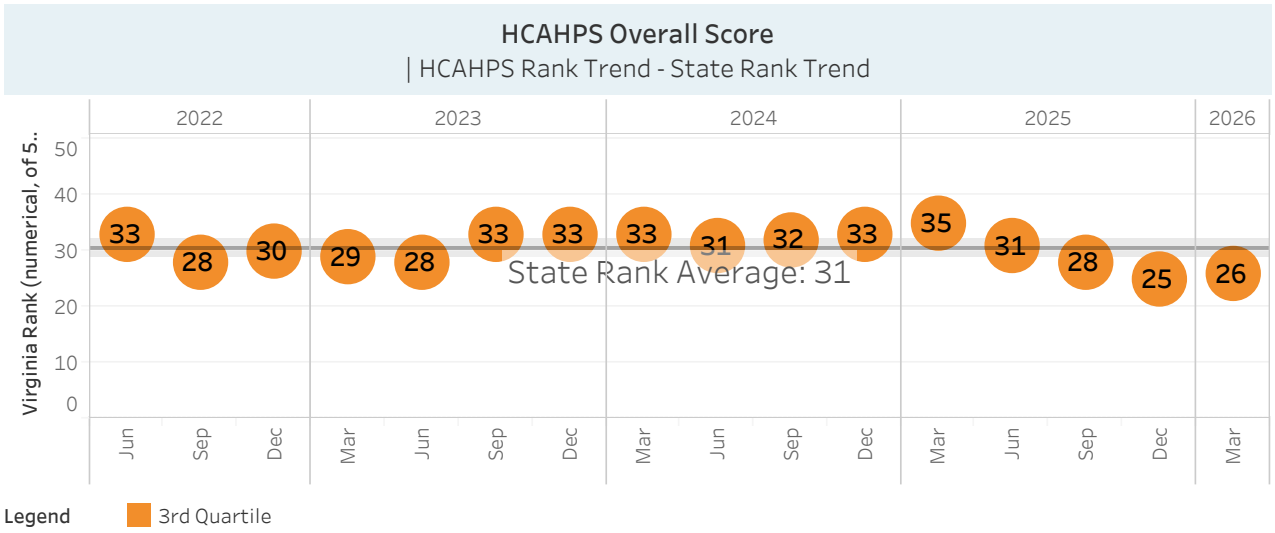
VHHA Quality and Patient Safety Dashboard

Measure Detail

HCAHPS Overall: Hospital Consumer Assessment of Healthcare Providers and Systems





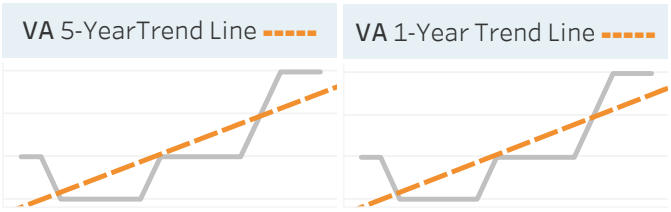


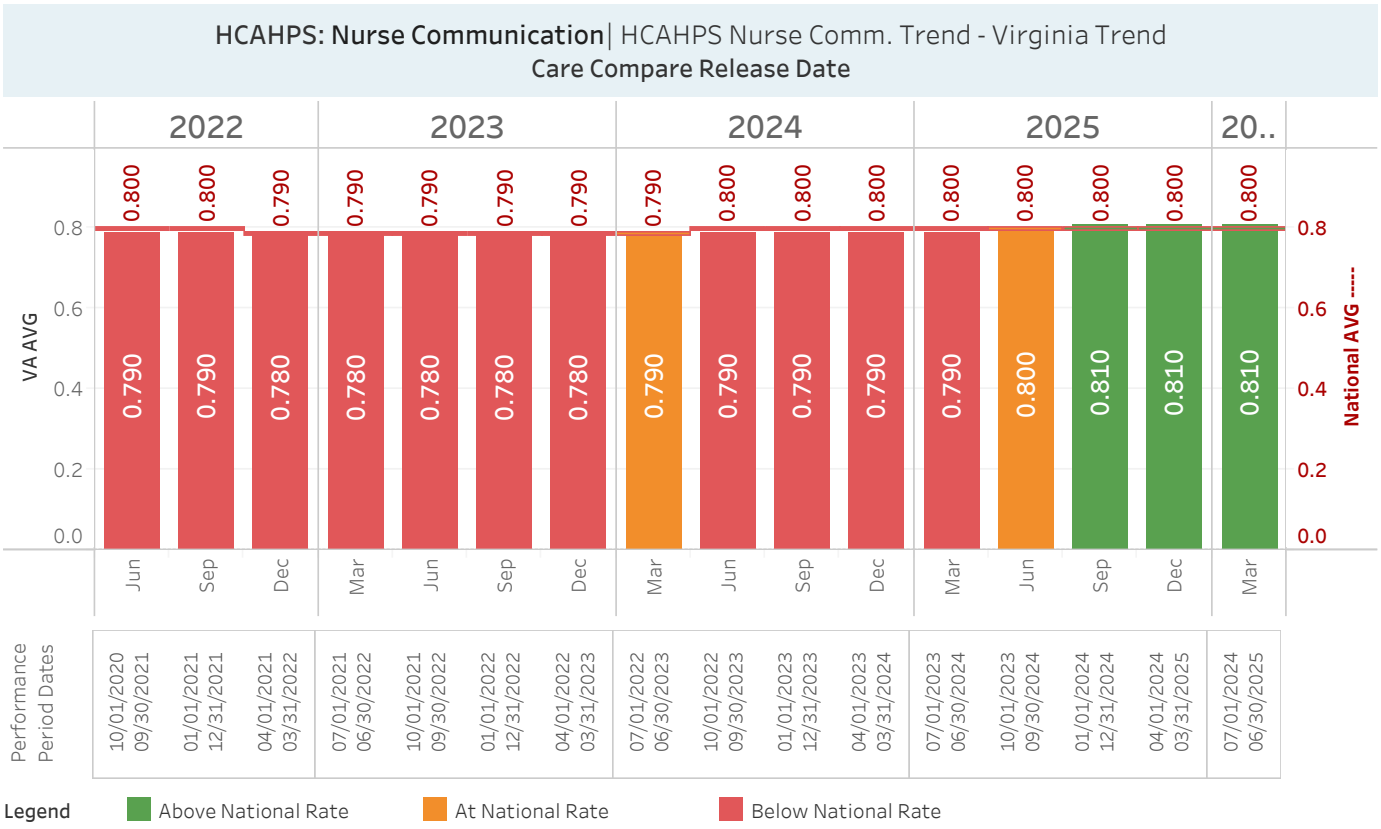
HCAHPS Overall Score (Question 18 on survey) **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

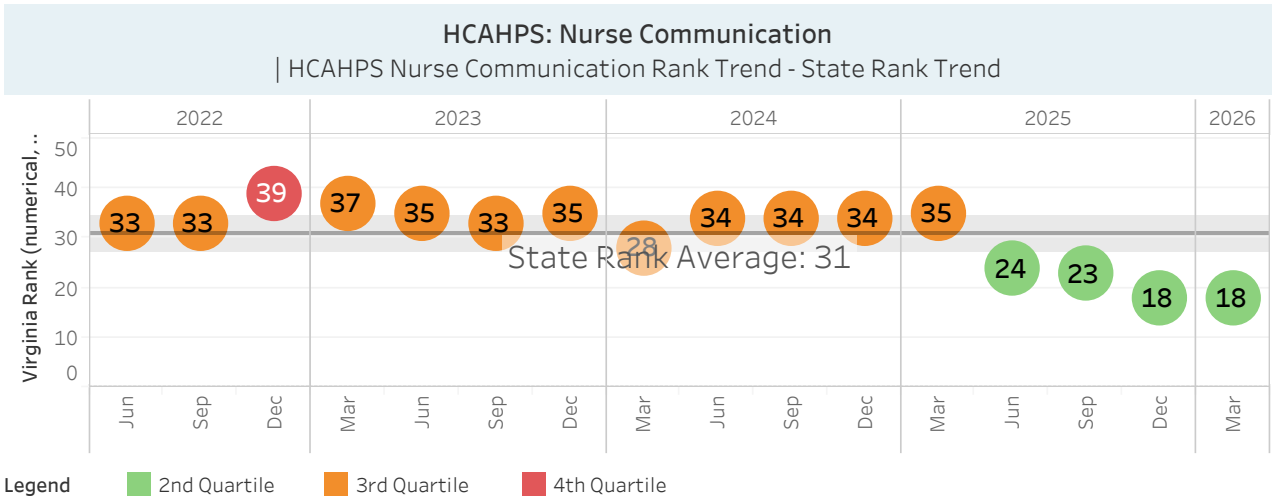
VHHA Quality and Patient Safety Dashboard

Measure Detail

HCAHPS Nurse Communication: **Hospital Consumer Assessment of Healthcare Providers and Systems**





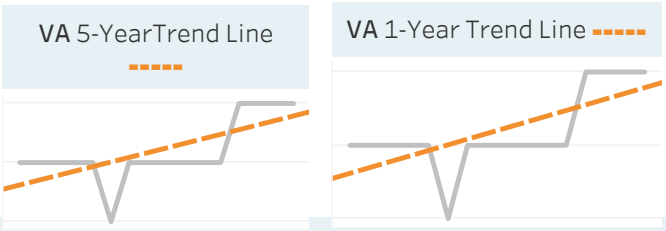


HCAHPS Nurse Communication – Composite of Questions 1, 2, and 3 on survey. **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

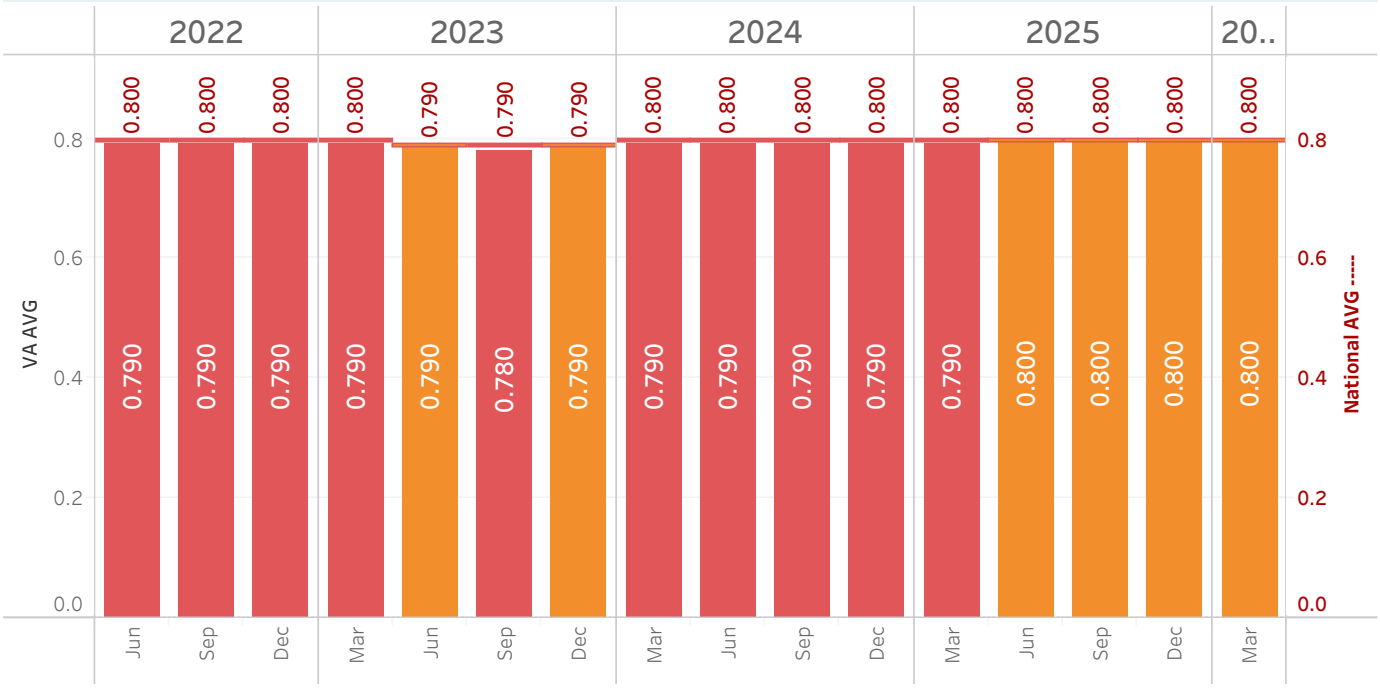
VHHA Quality and Patient Safety Dashboard

Measure Detail

HCAHPS Doctor Communication: **Hospital Consumer Assessment of Healthcare Providers and Systems**

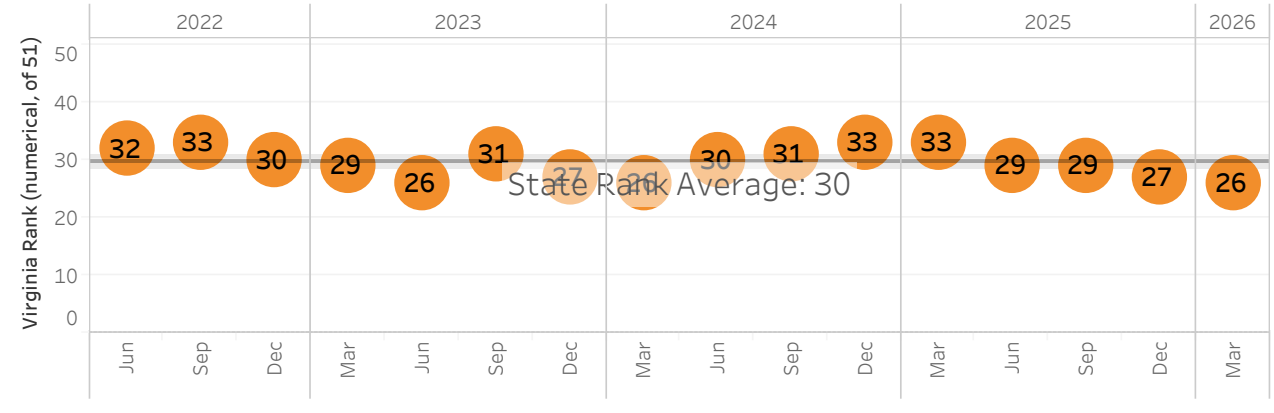


HCAHPS: Doctor Communication| HCAHPS Doctor Comm. Trend - Virginia Trend
Care Compare Release Date



Legend At National Rate Below National Rate

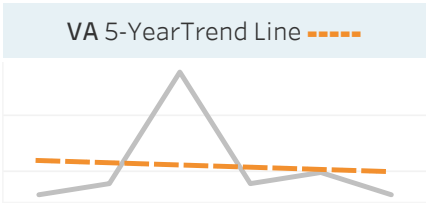
HCAHPS: Doctor Communication| HCAHPS Doctor Communication Rank Trend - State Rank Trend



Legend 3rd Quartile

HCAHPS Doctor Communication – Composite of Questions 5, 6, and 7 on survey **Data Source**: DataGen Care Compare Data. Produced by VHHA Analytics

VHHA Quality and Patient Safety Dashboard

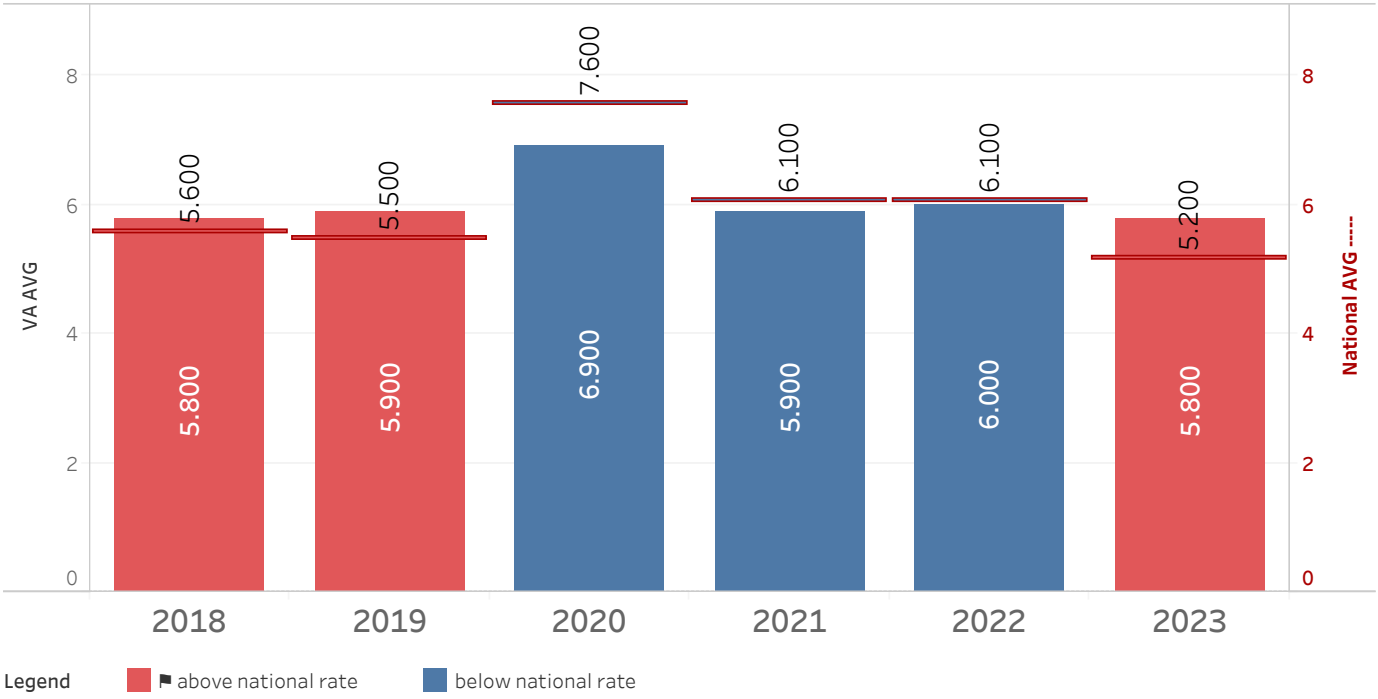


Measure Detail

TCIR : Total Case Incident Rate

TCIR| TCIR Trends - Virginia Performance Trend

Release Date



Ranking Data not Available

TCIR: The Total Case Incident Rate (TCIR) for the hospital industry category measures the frequency of work-related injuries and illnesses within a specified time period, typically expressed per 100 full-time employees. It serves as a comprehensive indicator of occupational health and safety performance, encompassing all recordable incidents, including both minor injuries and more serious incidents. Reported as a standardized rate, TCIR enables comparisons across organizations and industries, providing insights into workplace safety practices and risk management efforts, with lower rates indicating better safety outcomes. **Data Source:** Bureau of Labor Statistics. **Measurement Periods:** The performance period is the calendar year preceeding the data release date listed. Produced by VHHA Analytics

VHHA Quality and Patient Safety Dashboard

Measure Detail

Leapfrog Hospital Safety Grades

Leapfrog Hospital Safety Grades
Release Date

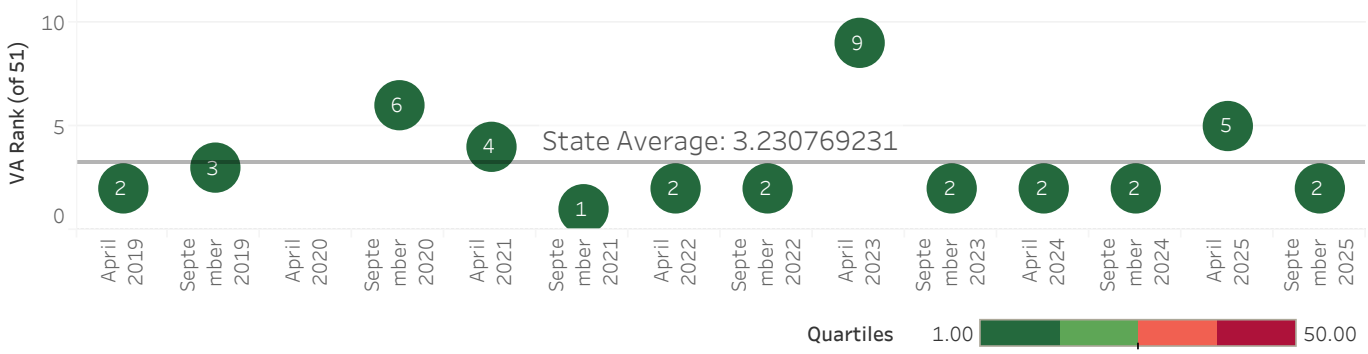
Grade	Apr 2019	Sep 2019	Apr 2020	Sep 2020	Apr 2021	Sep 2021	Apr 2022	Sep 2022	Apr 2023	Sep 2023	Apr 2024	Sep 2024	Apr 2025	Sep 2025
A	50.79%	56.92%	53.85%	50.77%	50.77%	57.75%	59.15%	52.17%	38.57%	50.72%	56.34%	56.52%	45.59%	53.52%
B	23.81%	27.69%	23.08%	26.15%	27.69%	23.94%	21.13%	30.43%	40.00%	30.43%	25.35%	21.74%	33.82%	28.17%
C	22.22%	12.31%	18.46%	20.00%	18.46%	16.90%	15.49%	15.94%	21.43%	17.39%	16.90%	21.74%	20.59%	15.49%
D	3.17%	3.08%	4.62%	3.08%	3.08%	1.41%	4.23%	1.45%	0.00%	1.45%	1.41%	0.00%	0.00%	2.82%
F	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

% of Total Number of Hospitals
0.00% — 59.15%

Leapfrog Hospital Safety Grades| Total Hospital Survey Responses

April 2019	September 20..	April 2020	September 20..	April 2021	September 20..	April 2022	September 20..	April 2023	September 20..	April 2024	September 20..	April 2025	September 20..
63	65	65	65	65	71	71	69	70	69	71	69	68	71

Leapfrog Safety Grades| Leapfrog state Rank - State Rank Trend



Quartiles 1.00 — 50.00

Reported semi-annually, typically occurring in spring (April to June) and fall (October to December), Leapfrog survey grades offer insights into.
Data Source: Leapfrog Group Survey Results. Produced by VHHA Analytics

VHHA Quality and Patient Safety Dashboard

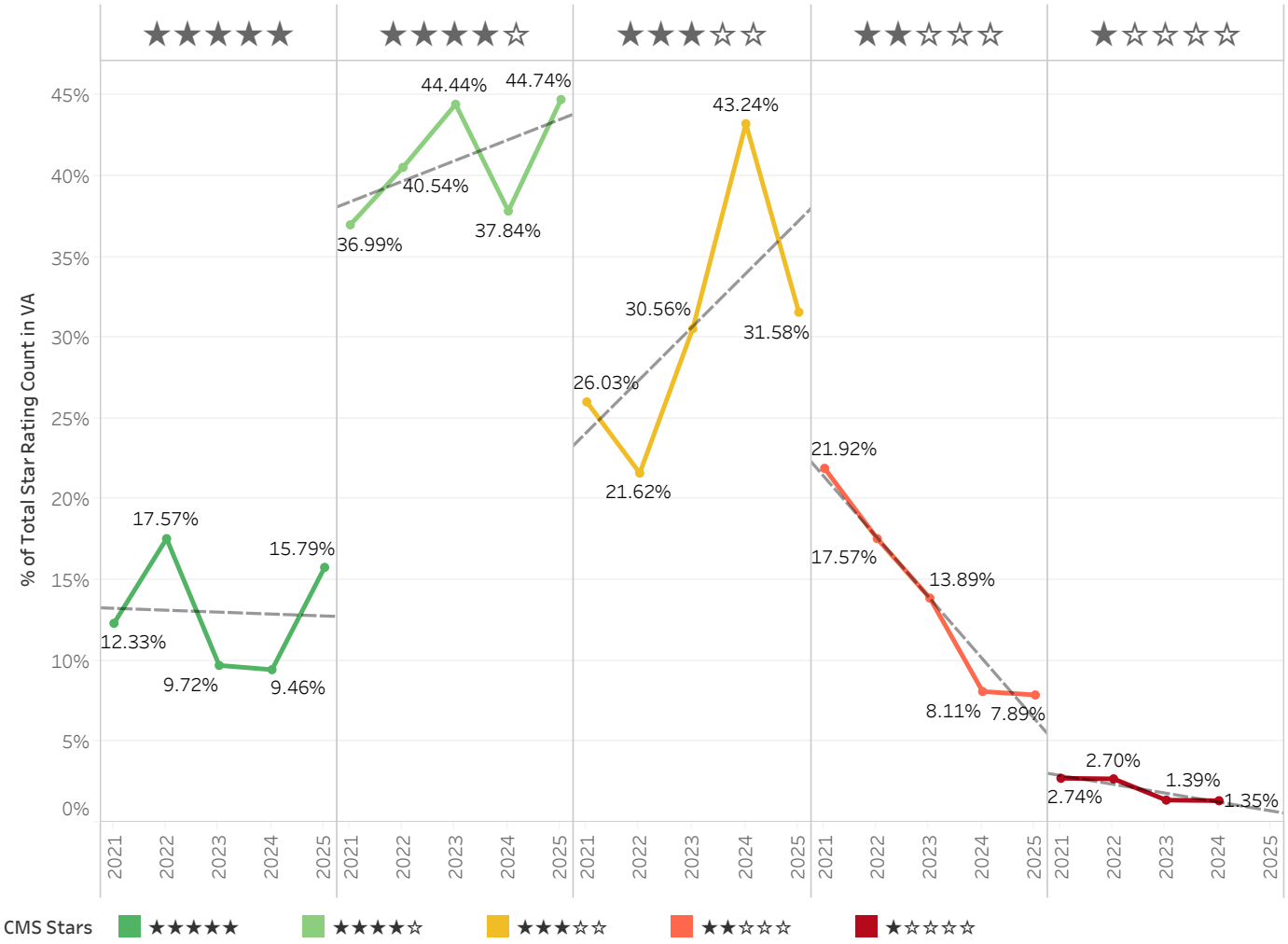
Measure Detail

CMS Star Ratings

CMS Star Rating Average Score (of 5 stars)

2022	2023	2024	2025	2026
3.342	3.527	3.472	3.459	3.684

Centers for Medicare & Medicaid Services (CMS) Star Ratings
| CMS Star Ratings Trends - Virginia Benchmark Rate Trend



Centers for Medicare & Medicaid Services (CMS) Star Ratings| Total Hospital Survey Responses

2022	2023	2024	2025	2026
73	74	72	74	76

Data Source: CMS Quality Reporting Programs. **Measurement Period:** The performance period is the calendar year preceeding the data release date listed. | Produced by VHHA Analytics