

ANNUAL REPORT ON COMMUNITY BENEFIT

JANUARY 2023

CARING FOR OUR COMMUNITIES



VIRGINIA HOSPITAL
& HEALTHCARE
ASSOCIATION

An alliance of hospitals and health delivery systems

VIRGINIA HOSPITALS



KEEP PEOPLE
HEALTHY & SAFE



The world has changed dramatically in the nearly three years since the first confirmed positive case of COVID-19 was documented in Virginia on March 7, 2020. The way people work, socialize, and interact with one another is different. How we think about public health has shifted. Through it all, Virginia's health systems and the acute, children's, psychiatric, rehabilitation, and specialty hospitals that are part of those systems, as well as the thousands of dedicated caregivers who work in hospitals, have been on duty to care for patients in need even as hospitals and their teams dealt with the many challenges of the pandemic. From workforce shortages to an intense cold, flu, and respiratory virus 2022-2023 season and the lingering impact of COVID-19, hospitals are moving forward after having been through the gauntlet while continuing to provide essential care and treatment to Virginians in need of medical attention during emergencies, surgeries, child birth, and so many other interventions. This report covers data from fiscal year 2021 to provide a summary of some of the immense contributions made by Virginia hospitals. This includes the **\$3.1 billion in community benefit provided in 2021** (reflecting the cost of uncompensated care, community wellness investment, taxes, and donations) and the **\$60.3 billion in positive economic impact hospitals provide to Virginia**, which includes more than **120,900 direct jobs provided by hospitals that account for \$11.3 billion in payroll and benefits**.



Peter Mulkey
Clinch Valley Health CEO
VHHA Board Chair



Sean T. Connaughton
VHHA President & CEO

INVESTING IN HEALTH, WELLNESS, AND ACCESS TO CARE

\$3.1 BILLION

In total community benefit from Virginia hospitals in 2021. This includes uncompensated care, community investments, taxes, and more. Hospitals treat thousands of people annually who lack the ability to pay for care, and those covered by programs that don't cover the costs of the care. In many cases, hospitals subsidize care.



\$954 MILLION + \$411 MILLION + \$597 MILLION

Total government payment shortfalls. The difference between Medicare and Medicaid reimbursements and the actual cost of care for patients covered by those government programs.

In **charity care**, which includes the cost of free and discounted health services to individuals who cannot afford to pay for care and qualify for financial assistance.

Other unpaid costs (\$207 million) such as means-tested programs and subsidized health services, and **\$390 million in bad debt** for services not paid in full by a patient or third-party payer.

= \$2 BILLION

IN TOTAL UNCOMPENSATED CARE FOR 2021

ADDITIONAL HOSPITAL INVESTMENTS



\$415 MILLION

Virginia hospitals' investments in 2021 to cover the state share of Medicaid expansion costs.

\$230 MILLION

In **community health investments** in non-hospital activities and programs to improve overall population health and outcomes.



\$326 MILLION

Invested in **health professions education**, as payments for programs resulting in degrees, certifications, or continuing education credits.



\$40 MILLION

For **clinical research** to advance knowledge, develop new treatments, and improve health.



CARING FOR PATIENTS

Virginia hospitals care for patients in need 24/7/365 by providing direct care, investing in treatment resources and infrastructure, and providing high-quality care to patients and families in need of many different types of medical services.

INPATIENT BEHAVIORAL HEALTH ADMISSIONS

in private Virginia hospitals in 2021 (**36,934 voluntary** [59.7%], **17,624 TDOs** [28.5%] or 88% total).



88.2%

COVID-19 INPATIENTS
TREATED, DISCHARGED
from Virginia hospitals since
the pandemic began
through Dec. 22, 2022.



129,975

TOTAL PATIENT DAYS

accommodated by Virginia
hospitals in 2021, including
754,202 inpatient admissions.



4.4
MILLION

BABIES BORN
in Virginia hospitals
in 2021.

87,869



3.4
MILLION



EMERGENCY
DEPARTMENT
VISTS
in Virginia hospitals
in 2021.



120,900

Direct employment by
Virginia hospitals;
242,000 additional jobs
in the state supported by
Virginia hospitals.

BOOSTING VIRGINIA'S ECONOMY

Virginia's 110 hospitals provide thousands of good jobs, strengthen communities, the economy, and make our state more prosperous and healthy. In all, hospitals provide more than **\$60 billion in positive economic impact for Virginia**.



\$11.3 BILLION

Total wages and benefits paid by Virginia hospitals.

\$545 MILLION

Taxes paid and donations made by Virginia hospitals.

TOTAL POSITIVE ECONOMIC IMPACT IN 2021

\$60.3 BILLION

CARING FOR AFGHAN REFUGEES

Serving a New Patient Population

Bon Secours Mercy Health Southside Regional Medical Center

“The recent call to serve our Afghan brothers and sisters, many of whom sacrificed greatly to support our mission overseas and have now had their lives upended, is an important opportunity for us to fulfill our call of service and love,” shares Joseph Mazzawi, director of mission.

“Knowing that we made a difference for this vulnerable population, especially during the birth of their baby, is so powerful,” Kim Jarrelle, chief of nursing, shares.

“Having a baby is a monumental event in any woman’s life, one you cannot do over. It is a privilege to be a part of that for these women. Their world has been turned upside down and I cannot imagine how scared they must be. Having to make the decision to leave everything they have ever known with only the clothes on their back to a foreign country. Then to also be pregnant and

soon to deliver their newborn baby. It is truly an honor to be a part of their journey.”

Last year, hospital nurses focused on creating safe spaces for these mothers and babies, with the possible risk of measles exposure. They met with interdisciplinary teams and quickly came up with plans to provide safe and compassionate care, while protecting our team members and other patients being served.

“It’s the simple hugs, handshakes or therapeutic hand grasps that help us know we are on the right track,” Heather Coleman, a charge nurse in labor and delivery, shares. “We have enjoyed spending the extra time with these patients to hear their stories. I am sure it means so much to them to be treated with kindness and have the opportunity to share their story.”

CARILION HEALING ARTS PROGRAM

Healing the Essential Soul

Carilion Roanoke Medical Center

Educational events held at Morningside Urban Farm don’t just focus on nourishing your body, but also the mind and soul as well. During the 2021 farm season, a new series was launched in partnership with Carilion’s Healing Arts program called “Essential Soul.” Held twice a month on Friday evenings, the event invited Carilion employees to reflect on their healing journeys through the arts by sharing original work, including visual art, creative writing, poetry, movement or music.

Carilion artist-in-residence, Bryan “Harvest Blaque” Hancock, a hip-hop performance artist and poet, led the sessions. These events provided a valuable therapeutic experience for employees dealing with personal issues and stress related to the COVID-19 pandemic. The success of this series in 2021 led to an expansion of the

events to the larger Roanoke community, with the farm providing a safe space for people to express feelings and get support from others.



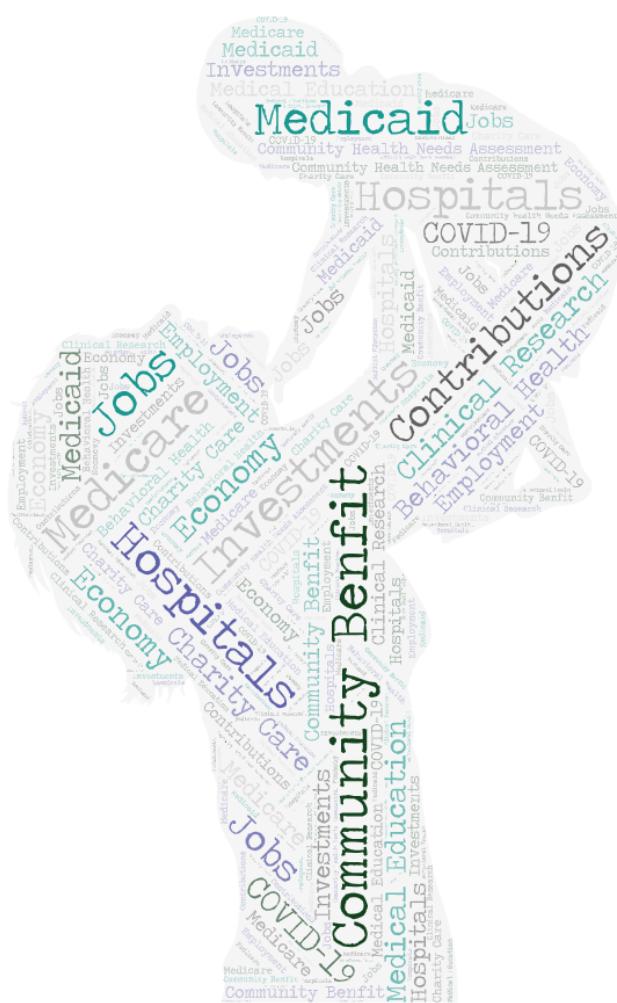
Carilion Clinic Outdoor “Essential Soul” Session

ABOUT THIS REPORT

VHHA takes pride in publishing the annual Community Benefit Report, which highlights the substantial community contributions, public health and safety investments, and economic impact Virginia's local hospitals and health systems make each day. These contributions include the provision of essential health services to support community well-being, extensive free and discounted care to patients without insurance, and many other programs that support health care access, critical and often underfunded health services, and promote quality of life in Virginia.

This report reflects fiscal year (FY) 2021 data for acute care hospitals, and certain specialty hospitals, in Virginia. Definitions and calculations are based on specifications from Schedule H of Internal Revenue Service Form 990. Sources for this analysis include hospital and health system audited financials, Medicaid and Medicare cost reports, and tax data from the University of Virginia’s Weldon Cooper Center. The tax-exempt methodology was developed by Verité Consulting to calculate the value of tax-exempt status.

Each day, Virginia hospitals and health systems save lives and provide medical care to those in need. Often, hospitals receive little or no payment for care provided. Yet hospitals still support a wide array of free or reduced-cost programs and services that improve and enhance the health of their communities. The magnitude of this support, and the many ways that hospitals and health systems support and sustain their communities, are described in this report. Additional information can be accessed through the following link to VHHA's interactive community benefit tool featuring historical trend data: <http://www.vhha.com/research/community-benefit/>.



THESE HOSPITALS CONTRIBUTED TO THIS REPORT

Augusta Health

Ballad Health

Dickenson Community Hospital
 Johnston Memorial Hospital
 Lonesome Pine Hospital
 Mountain View Regional Hospital
 Norton Community Hospital
 Russell County Hospital
 Smyth County Community Hospital

Bath Community Hospital

Bon Secours Health System

Bon Secours DePaul Medical Center
 Bon Secours Mary Immaculate Hospital
 Bon Secours Maryview Medical Center
 Bon Secours Memorial Regional Medical Center
 Bon Secours Rappahannock General Hospital
 Bon Secours Richmond Community Hospital
 Bon Secours St. Francis Medical Center
 Bon Secours St. Mary's Hospital
 Bon Secours Southampton Memorial Hospital
 Bon Secours Southern Virginia Medical Center
 Bon Secours Southside Medical Center

Buchanan General Hospital

Carilion Clinic

Carilion Franklin Memorial Hospital
 Carilion Giles Community Hospital
 Carilion Roanoke Memorial Hospital
 Carilion New River Valley Medical Center

Carilion Rockbridge Community Hospital

Carilion Tazewell Community Hospital

Centra Health

Bedford Memorial Hospital
 Lynchburg General Hospital
 Southside Community Hospital

Chesapeake Regional Healthcare Children's Hospital of The King's Daughters

HCA Virginia

CJW Medical Center
 Dominion Hospital
 Henrico Doctors' Hospital
 John Randolph Medical Center
 LewisGale Hospital Alleghany
 LewisGale Hospital Montgomery
 LewisGale Hospital Pulaski
 LewisGale Medical Center
 Reston Hospital Center
 Spotsylvania Regional Medical Center
 StoneSprings Hospital Center

Inova Health System

Inova Alexandria Hospital
 Inova Fair Oaks Hospital
 Inova Fairfax Hospital
 Inova Loudoun Hospital
 Inova Mount Vernon Hospital

LifePoint Health

Clinch Valley Medical Center
 Fauquier Hospital
 Sovah Health — Danville
 Sovah Health — Martinsville
 Twin County Regional Healthcare
 Wythe County Community Hospital

Mary Washington Healthcare

Mary Washington Hospital
 Stafford Hospital

Riverside Health System

Riverside Doctors' Hospital

Williamsburg Riverside Regional Medical Center

Riverside Shore Memorial Hospital

Riverside Tappahannock Hospital
 Riverside Walter Reed Hospital

Sentara Healthcare

Sentara CarePlex Hospital
 Sentara Halifax Regional Hospital
 Sentara Heart Hospital
 Sentara Leigh Hospital
 Sentara Martha Jefferson Hospital
 Sentara Norfolk General Hospital
 Sentara Northern Virginia Medical Center
 Sentara Obici Hospital
 Sentara Princess Anne Hospital
 Sentara RMH Medical Center
 Sentara Virginia Beach General Hospital
 Sentara Williamsburg Regional Medical Center

Sheltering Arms

University of Virginia Health System

University of Virginia Medical Center

UVA Community Health Inc.

UVA Culpeper Medical Center
 UVA Haymarket Medical Center
 UVA Prince William Medical Center

Valley Health

Page Memorial Hospital
 Shenandoah Memorial Hospital
 Valley Physician Enterprise
 Warren Memorial Hospital
 Winchester Medical Center

VCU Health

Children's Hospital of Richmond
 Community Memorial Hospital
 VCU Medical Center

VHC Health



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