

ANNUAL REPORT ON COMMUNITY BENEFIT

JANUARY 2023

# CARING FOR OUR COMMUNITIES



VIRGINIA HOSPITAL  
& HEALTHCARE  
ASSOCIATION

An alliance of hospitals and health delivery systems

## VIRGINIA HOSPITALS



KEEP PEOPLE  
HEALTHY & SAFE



The world has changed dramatically in the nearly three years since the first confirmed positive case of COVID-19 was documented in Virginia on March 7, 2020. The way people work, socialize, and interact with one another is different. How we think about public health has shifted. Through it all, Virginia's health systems and the acute, children's, psychiatric, rehabilitation, and specialty hospitals that are part of those systems, as well as the thousands of dedicated caregivers who work in hospitals, have been on duty to care for patients in need even as hospitals and their teams dealt with the many challenges of the pandemic. From workforce shortages to an intense cold, flu, and respiratory virus 2022-2023 season and the lingering impact of COVID-19, hospitals are moving forward after having been through the gauntlet while continuing to provide essential care and treatment to Virginians in need of medical attention during emergencies, surgeries, child birth, and so many other interventions. This report covers data from fiscal year 2021 to provides a summary of some of the immense contributions made by Virginia hospitals. This includes the **\$3.1 billion in community benefit provided in 2021** (reflecting the cost of uncompensated care, community wellness investment, taxes, and donations) and the **\$60.3 billion in positive economic impact hospitals provide to Virginia**, which includes more than **120,900 direct jobs provided by hospitals that account for \$11.3 billion in payroll and benefits.**



***Peter Mulkey***  
*Clinch Valley Health CEO*  
*VHHA Board Chair*



***Sean T. Connaughton***  
*VHHA President & CEO*

# INVESTING IN HEALTH, WELLNESS, AND ACCESS TO CARE

## \$3.1 BILLION

In total community benefit from Virginia hospitals in 2021. This includes uncompensated care, community investments, taxes, and more. Hospitals treat thousands of people annually who lack the ability to pay for care, and those covered by programs that don't cover the costs of the care. In many cases, hospitals subsidize care.



## \$954 MILLION + \$411 MILLION + \$597 MILLION

**Total government payment shortfalls.** The difference between Medicare and Medicaid reimbursements and the actual cost of care for patients covered by those government programs.

In **charity care**, which includes the cost of free and discounted health services to individuals who cannot afford to pay for care and qualify for financial assistance.

**Other unpaid costs (\$207 million)** such as means-tested programs and subsidized health services, and **\$390 million in bad debt** for services not paid in full by a patient or third-party payer.

## = \$2 BILLION

### IN TOTAL UNCOMPENSATED CARE FOR 2021

## ADDITIONAL HOSPITAL INVESTMENTS



### \$415 MILLION

Virginia hospitals' investments in 2021 to cover the state share of Medicaid expansion costs.



### \$326 MILLION

Invested in **health professions education**, as payments for programs resulting in degrees, certifications, or continuing education credits.

### \$230 MILLION

In **community health investments** in non-hospital activities and programs to improve overall population health and outcomes.



### \$40 MILLION

For **clinical research** to advance knowledge, develop new treatments, and improve health.



# CARING FOR PATIENTS

Virginia hospitals care for patients in need 24/7/365 by providing direct care, investing in treatment resources and infrastructure, and providing high-quality care to patients and families in need of many different types of medical services.

## INPATIENT BEHAVIORAL HEALTH ADMISSIONS

in private Virginia hospitals in 2021 (**36,934 voluntary** [59.7%], **17,624 TDOs** [28.5%] or 88% total).

88.2%



## COVID-19 INPATIENTS TREATED, DISCHARGED

from Virginia hospitals since the pandemic began through Dec. 22, 2022.

129,975



## TOTAL PATIENT DAYS

accommodated by Virginia hospitals in 2021, including **754,202 inpatient admissions**.

4.4  
MILLION



## BABIES BORN

in Virginia hospitals in 2021.

87,869



3.4  
MILLION



## EMERGENCY DEPARTMENT VISTS

in Virginia hospitals in 2021.

# BOOSTING VIRGINIA'S ECONOMY

Virginia's 110 hospitals provide thousands of good jobs, strengthen communities, the economy, and make our state more prosperous and healthy. In all, hospitals provide more than **\$60 billion in positive economic impact for Virginia**.



120,900

**Direct employment** by Virginia hospitals;  
**242,000 additional jobs** in the state supported by Virginia hospitals.



\$11.3 BILLION

**Total wages and benefits** paid by Virginia hospitals.

\$545 MILLION

**Taxes paid and donations** made by Virginia hospitals.

TOTAL POSITIVE ECONOMIC IMPACT IN 2021

\$60.3 BILLION



## CARING FOR AFGHAN REFUGEES

Serving a New Patient Population

**Bon Secours Mercy Health Southside Regional Medical Center**

“The recent call to serve our Afghan brothers and sisters, many of whom sacrificed greatly to support our mission overseas and have now had their lives upended, is an important opportunity for us to fulfill our call of service and love,” shares Joseph Mazzawi, director of mission.

“Knowing that we made a difference for this vulnerable population, especially during the birth of their baby, is so powerful,” Kim Jarrelle, chief of nursing, shares.

“Having a baby is a monumental event in any woman’s life, one you cannot do over. It is a privilege to be a part of that for these women. Their world has been turned upside down and I cannot imagine how scared they must be. Having to make the decision to leave everything they have ever known with only the clothes on their back to a foreign country. Then to also be pregnant and

soon to deliver their newborn baby. It is truly an honor to be a part of their journey.”

Last year, hospital nurses focused on creating safe spaces for these mothers and babies, with the possible risk of measles exposure. They met with interdisciplinary teams and quickly came up with plans to provide safe and compassionate care, while protecting our team members and other patients being served.

“It’s the simple hugs, handshakes or therapeutic hand grasps that help us know we are on the right track,” Heather Coleman, a charge nurse in labor and delivery, shares. “We have enjoyed spending the extra time with these patients to hear their stories. I am sure it means so much to them to be treated with kindness and have the opportunity to share their story.”

## CARILION HEALING ARTS PROGRAM

Healing the Essential Soul

**Carilion Roanoke Medical Center**

Educational events held at Morningside Urban Farm don’t just focus on nourishing your body, but also the mind and soul as well. During the 2021 farm season, a new series was launched in partnership with Carilion’s Healing Arts program called “Essential Soul.” Held twice a month on Friday evenings, the event invited Carilion employees to reflect on their healing journeys through the arts by sharing original work, including visual art, creative writing, poetry, movement or music.

Carilion artist-in-residence, Bryan “Harvest Blaque” Hancock, a hip-hop performance artist and poet, led the sessions. These events provided a valuable therapeutic experience for employees dealing with personal issues and stress related to the COVID-19 pandemic. The success of this series in 2021 led to an expansion of the

events to the larger Roanoke community, with the farm providing a safe space for people to express feelings and get support from others.



*Carilion Clinic Outdoor “Essential Soul” Session*



## THESE HOSPITALS CONTRIBUTED TO THIS REPORT

### **Augusta Health**

#### **Ballad Health**

Dickenson Community Hospital  
Johnston Memorial Hospital  
Lonesome Pine Hospital  
Mountain View Regional Hospital  
Norton Community Hospital  
Russell County Hospital  
Smyth County Community Hospital

#### **Bath Community Hospital**

#### **Bon Secours Health System**

Bon Secours DePaul Medical Center  
Bon Secours Mary Immaculate Hospital  
Bon Secours Maryview Medical Center  
Bon Secours Memorial Regional Medical Center  
Bon Secours Rappahannock General Hospital  
Bon Secours Richmond Community Hospital  
Bon Secours St. Francis Medical Center  
Bon Secours St. Mary's Hospital  
Bon Secours Southampton Memorial Hospital  
Bon Secours Southern Virginia Medical Center  
Bon Secours Southside Medical Center

#### **Buchanan General Hospital**

#### **Carilion Clinic**

Carilion Franklin Memorial Hospital  
Carilion Giles Community Hospital  
Carilion Roanoke Memorial Hospital  
Carilion New River Valley Medical Center

Carilion Rockbridge Community Hospital  
Carilion Tazewell Community Hospital

#### **Centra Health**

Bedford Memorial Hospital  
Lynchburg General Hospital  
Southside Community Hospital

#### **Chesapeake Regional Healthcare Children's Hospital of The King's Daughters**

#### **HCA Virginia**

CJW Medical Center  
Dominion Hospital  
Henrico Doctors' Hospital  
John Randolph Medical Center  
LewisGale Hospital Alleghany  
LewisGale Hospital Montgomery  
LewisGale Hospital Pulaski  
LewisGale Medical Center  
Reston Hospital Center  
Spotsylvania Regional Medical Center  
StoneSprings Hospital Center

#### **Inova Health System**

Inova Alexandria Hospital  
Inova Fair Oaks Hospital  
Inova Fairfax Hospital  
Inova Loudoun Hospital  
Inova Mount Vernon Hospital

#### **Lifepoint Health**

Clinch Valley Medical Center  
Fauquier Hospital  
Sovah Health — Danville  
Sovah Health — Martinsville  
Twin County Regional Healthcare  
Wythe County Community Hospital

#### **Mary Washington Healthcare**

Mary Washington Hospital  
Stafford Hospital

#### **Riverside Health System**

Riverside Doctors' Hospital

Williamsburg Riverside Regional Medical Center  
Riverside Shore Memorial Hospital  
Riverside Tappahannock Hospital  
Riverside Walter Reed Hospital

#### **Sentara Healthcare**

Sentara CarePlex Hospital  
Sentara Halifax Regional Hospital  
Sentara Heart Hospital  
Sentara Leigh Hospital  
Sentara Martha Jefferson Hospital  
Sentara Norfolk General Hospital  
Sentara Northern Virginia Medical Center  
Sentara Obici Hospital  
Sentara Princess Anne Hospital  
Sentara RMH Medical Center  
Sentara Virginia Beach General Hospital  
Sentara Williamsburg Regional Medical Center

#### **Sheltering Arms**

#### **University of Virginia Health System**

University of Virginia Medical Center

#### **UVA Community Health Inc.**

UVA Culpeper Medical Center  
UVA Haymarket Medical Center  
UVA Prince William Medical Center

#### **Valley Health**

Page Memorial Hospital  
Shenandoah Memorial Hospital  
Valley Physician Enterprise  
Warren Memorial Hospital  
Winchester Medical Center

#### **VCU Health**

Children's Hospital of Richmond  
Community Memorial Hospital  
VCU Medical Center

#### **VHC Health**



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